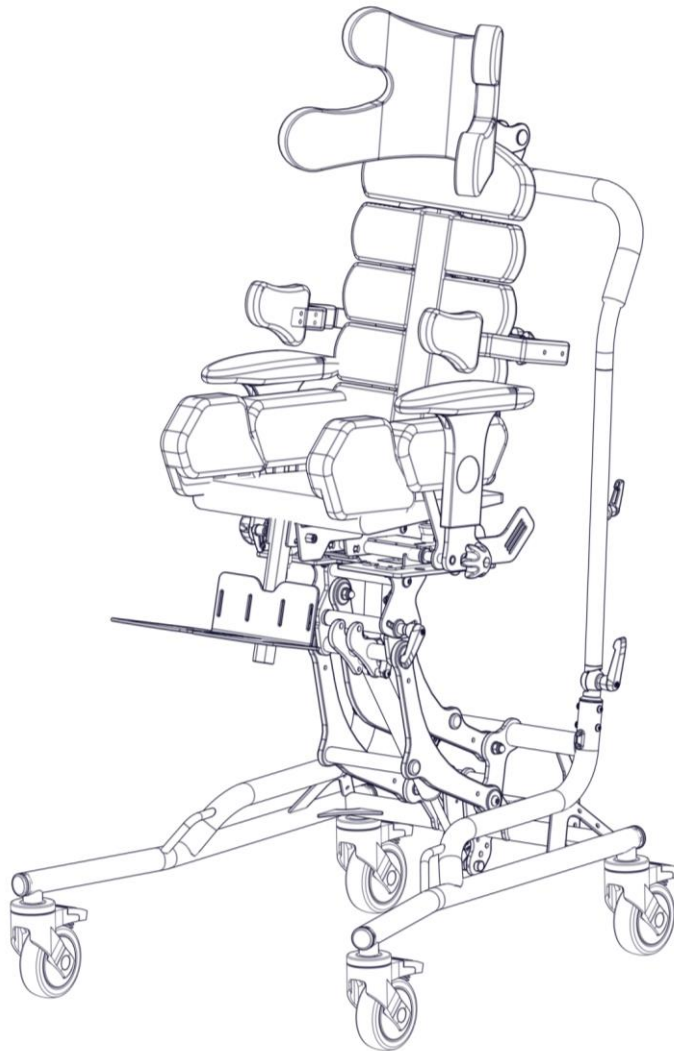


MANUAL FOR  
ORTHOPAEDIC SEAT STABILISING BACK  
AND HEAD FOR CHILDREN

# BAFFIN neoSIT HL



sizes: S,M,L  
control: manual

*Edition 3 – 26.05.2021*



**NOTE!** THE MANUFACTURER IS SOLELY RESPONSIBLE FOR THE EQUIPMENT PURCHASED FROM A DIRECT REPRESENTATIVE OF LIW CARE TECHNOLOGY, OR IN SPECIALIZED MEDICAL SHOP REPRESENTING LIW CARE TECHNOLOGY IN POLAND.



**NOTE!** USE ONLY INDOOR WITH NO THRESHOLDS.



**NOTE!** WHEN USING THE PRODUCT, IT SERVICE, MECHANISMS SUBMITTING AND REGULATING, IT MAY OCCUR DANGER OF ENTRAPMENT AND/OR COMPRESSION OF USER'S/ACCOMPANYING PERSON BODY IN HOLES/SLOTS BETWEEN THE ELEMENTS. IT IS ADVISED TO PERFORM THESE STEPS VERY CAREFULLY. AFTER ADJUSTMENT STABILIZE POSITION BY ACCURATE TIGHTENING NUTS AND BOLTS.



**NOTE!** DO NOT LEAVE A CHILD IN BAFFIN NEOSIT HL UNSUPERVISED.



**NOTE!** DO NOT EXCEED MAXIMUM USER WEIGHT FOR BAFFIN NEOSIT HL ORTHOPAEDIC SEAT FOR CHILDREN.



**NOTE!** DO NOT USE BAFFIN NEOSIT HL ORTHOPAEDIC SEAT FOR CHILDREN IF THERE ARE FAULTY, BROKEN OR MISSING PARTS.



**NOTE!** READ THE MANUAL NECESSAIRLY BEFORE START-UP.

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## 1. Introduction



Thank you for purchasing BAFFIN neoSIT HL - orthopaedic seat for children, stabilising the back and head, by LIW Care Technology Care Sp. z o.o. We are certain that the innovative device with advanced anatomical body adjustment features will improve the comfort of work and leisure time for the user in the sitting position.

Developed by LIW Care Technology Sp. z o.o., the BAFFIN neoSIT HL - orthopaedic seat for children stabilising the back and head has been designed to provide an alternative to standard orthopaedic seats with limited anatomical adjustment ranges and bespoke seats which perfectly map out the body curvatures, however, they do not give the opportunity to correct the user's body posture.

We ensured that the seat is as simple to use as possible while giving the opportunity to fit the anatomical shape of the user, as well as correct the posture.

For safety and comfort whilst using the BAFFIN neoSIT HL and to avoid the risk of any damage to the equipment, it is very important to read these instructions before use and to ensure the recommendations and warnings, are read and understood, by the user and/or any others involved in operating the equipment.

### Warnings & Safety Information

For LIW Care Technology Sp. z o.o., the most important thing is to protect the patients who use our equipment. To ensure the safety of BAFFIN neoSIT HL users, the following recommendations should be adopted:

1. Please read the instructions before first use. If any questions or doubts should arise, please contact your dealer or the manufacturer.
2. Please make sure that all information, tips and warnings included in these chapters are well understood.

In these instructions for LIW Care Technology Sp. z o.o. products, you will find information marked with the "NOTE!" symbol. It is used to draw the reader's particular attention to the text. It looks as follows:



**NOTE!** THE SYMBOL IS USED TO DRAW THE READER'S ATTENTION TO THE TEXT WHICH IS MARKED WITH THIS SYMBOL. FAILURE TO COMPLY WITH THE INSTRUCTIONS MAY ENDANGER THE HEALTH AND SAFETY OF THE USER OR CAUSE DAMAGE THE PRODUCT.



**NOTE!** THE USER SHOULD NOT BE TRANSPORTED IN THE BAFFIN NEOSIT RS IN A VEHICLE.



**NOTE!** IT IS IMPORTANT THE REGULAR SERVICE AND MAINTENANCE IS CARRIED OUT. THIS WILL MAXIMISE THE LIFE OF THE EQUIPMENT.

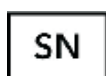
## 2. Symbol meaning



Manufacturer's name



Date of manufacture



Serial Number



Maximum user weight



Avoid contact with water



Note! Follow product instructions



Unlocking direction



Movement direction



Mark of conformity according to the Regulation 2017/745 of the European Parliament and of the Council (EU) dated from April 5<sup>th</sup>, 2017 on medical devices, Annex V.



Medical device

### 3. Intended Use of the Device



Hereby we confirm that the BAFFIN neoSIT HL - orthopaedic seat for children meets requirements of the Regulation of the European Parliament and of the Council (EU) 2017/745 dated from April 5<sup>th</sup>, 2017 on medical devices.

The BAFFIN neoSIT HL - orthopaedic seat for children in accordance with Annex VIII of the Regulation of the European Parliament and of the Council (EU) 2017/745 dated from April 5<sup>th</sup>, 2017 on medical devices is a non-invasive, active class I medical device according to the rule 1.

Declaration of Conformity for this product is available from the manufacturer's Sales Department.



**NOTE!** IF PRODUCT HAS BEEN MODIFIED USING NON - AUTHENTIC PARTS OR PARTS PRODUCED BY ANOTHER MANUFACTURER, REMOVE THE CE MARK.

### 4. Indications for product use



The BAFFIN neoSIT HL is intended for users whose height is within the 85 -130 cm range, with a weight limit of 60 kg. Intended Users are those with faulty postures and muscle dysfunction. Particular conditions include cerebral palsy, muscular dystrophy, paralysis of various types, tetra and paraplegia. It can be used in treatment to help prevent the consequences of postural defects and malfunctioning of the body connected with them. The device makes it possible to put the spine and pelvis in a correct (optimal) position. An innovative feature of this device is that it “grows” with the child as it can be adjusted to their current position and height. If you have any questions or doubts, contact your equipment provider/clinician in the first instance.

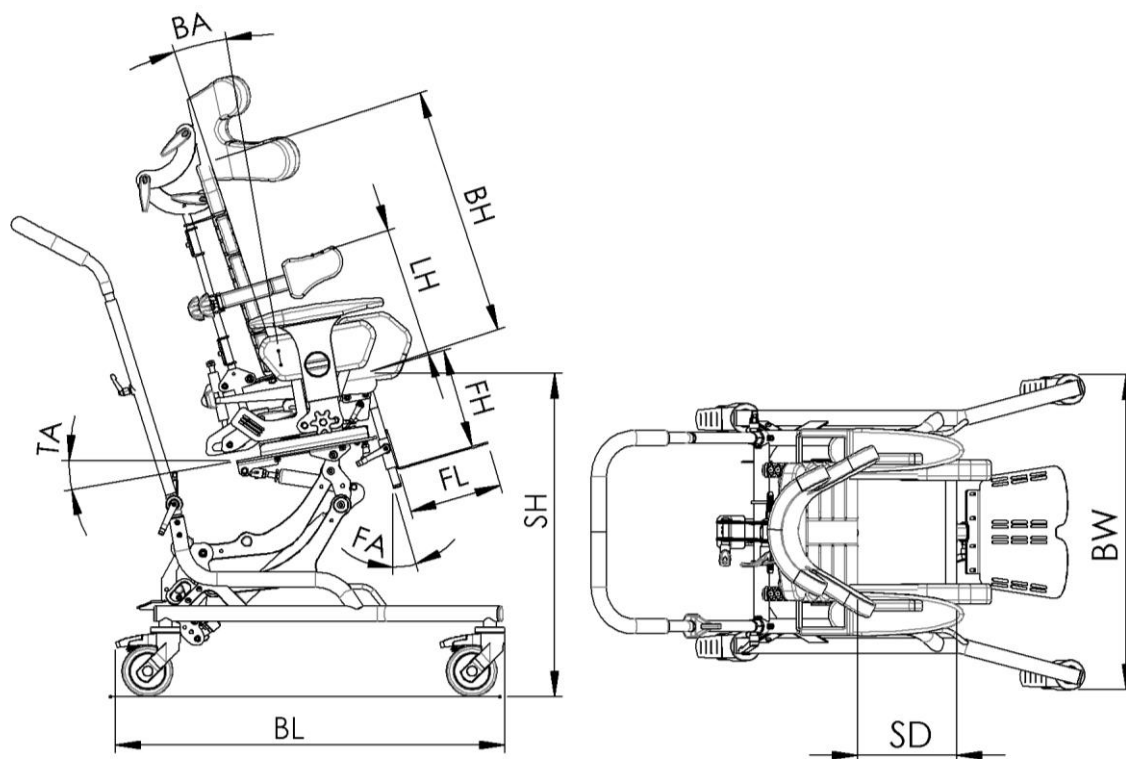


Fig. 1

There are three sizes of the Baffin neoSIT HL. Size details are shown in the table below:

No.	Dimension	Dimension symbol	Dimension [cm]		
			S	M	L
1	Seat height	<b>SH</b>	37÷68	37÷68	37÷68
2	Back height	<b>BH</b>	42	50	58
3	Back angle	<b>BA</b>	-5°÷25°	-5°÷25°	-5°÷25°
4	Base length	<b>BL</b>	77	77	77
5	Base width	<b>BW</b>	63	63	63
6	Foot platform height	<b>FH</b>	17÷27	17÷27	28÷38
7	Foot platform length	<b>FL</b>	18	18	21
8	Wheel diameter	<b>RW</b>	10	10	10
9	Seat depth	<b>SD</b>	16÷31	20÷31	27÷40
10	Seat width	<b>SW</b>	15÷30	15÷30	20÷32
11	Footplate angle	<b>FA</b>	-10°÷45°	-10°÷45°	-10°÷45°
12	Tilt angle	<b>TA</b>	-10°÷30°	-10°÷30°	-10°÷30°
13	Lateral support height	<b>LH</b>	16÷35	16÷40	20÷45
14	Maximum user's weight		60kg	60kg	60kg



**NOTE!** PRIOR TO USING THE DEVICE, MAKE THE FOLLOWING ADJUSTMENTS TO FIT IT TO THE USER'S BODY.



**NOTE!** AFTER EVERY SINGLE ADJUSTMENT, YOU NEED TO MAKE SURE THAT ALL THE COMPONENTS ARE CORRECTLY POSITIONED AND LOCKED.

### 6.1 Width Adjustment

To adjust the side pelvic supports turn knob 1 right or left until the required dimensions are obtained.

The adjustment elements are situated on the left and right, allowing for symmetrical and asymmetrical positioning of the user's pelvis.

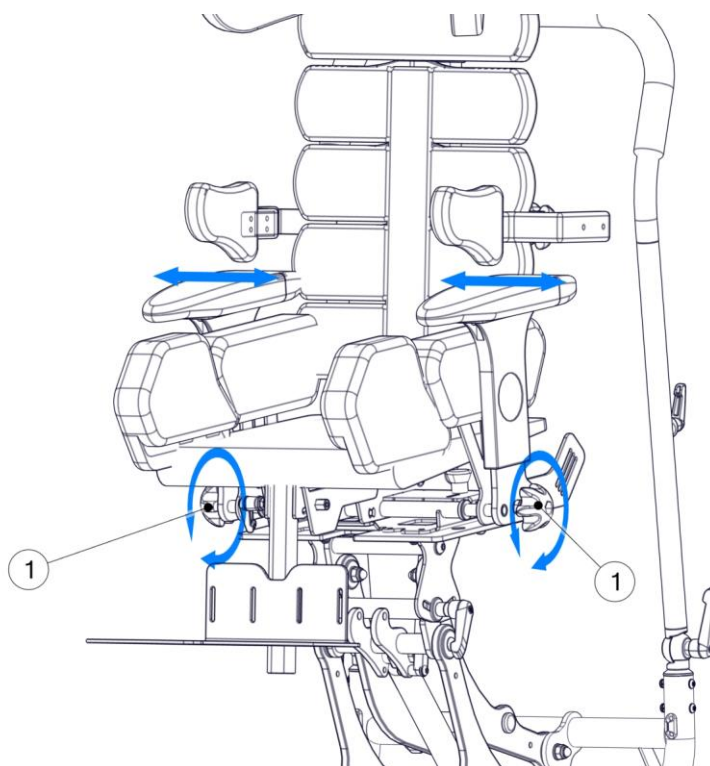


Fig. 2

### 6.2 Depth Adjustment

To unlock, loosen bolts 3 located on each side. After unlocking the screws, set the depth by pushing or pulling the front part of the device. To lock, tighten bolts 3. If the adjustment range provided by the bolts 3 is not sufficient, additional adjustment may be obtained by loosening bolts 7 and pulling or pushing the backrest. After completing the adjustment procedure, make sure the bolts 7 are tightened.

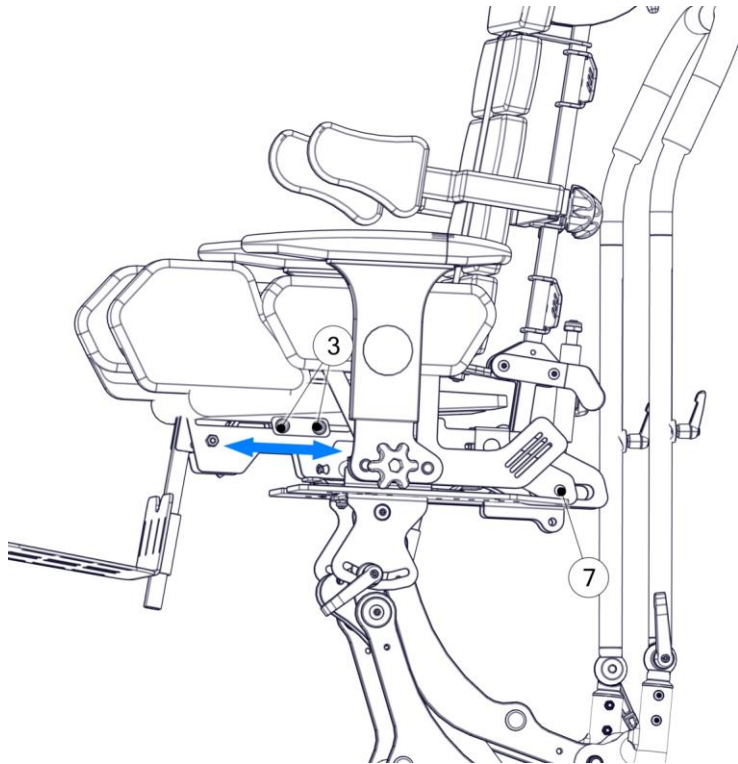


Fig. 3

### 6.3 Backrest Adjustment

The backrest has a unique design enabling the user to obtain its corrective or anatomical shape. The central core comprises several independent segments. The backrest can be modelled anatomically after loosening the adjustment screw 10. After the backrest optimum shape is obtained, re-tighten the adjustment screw 10.

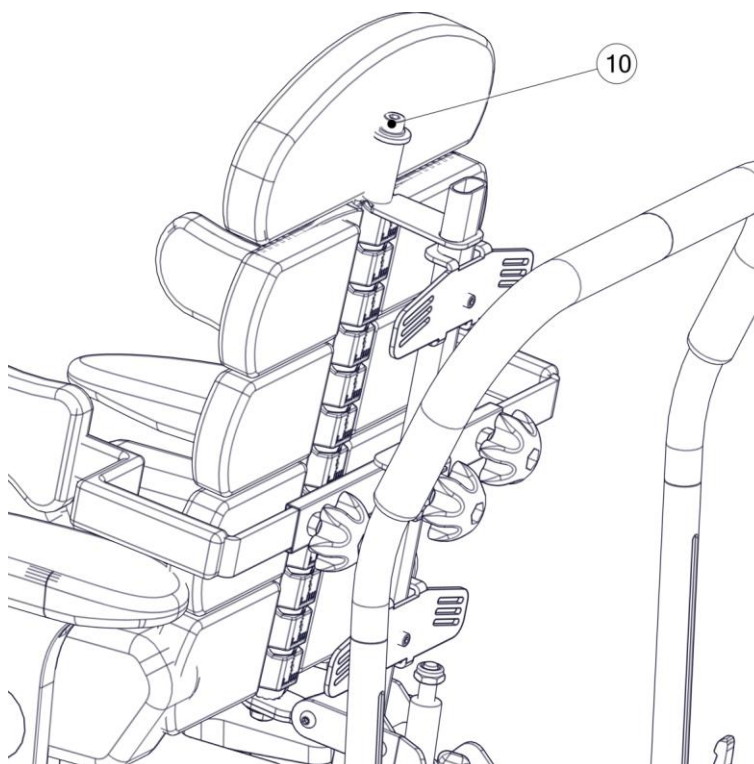


Fig. 4





**NOTE!** THE ADJUSTMENTS MUST BE CARRIED OUT PRECISELY AS THEY HAVE IMPACT ON THE SPINE POSITION.

#### 6.4 Backrest Angle Adjustment

To change the angle of the backrest, the lever 4 should be turned and hold, the required angle position should be adjusted with the help of a hand, and then the lever should be released.

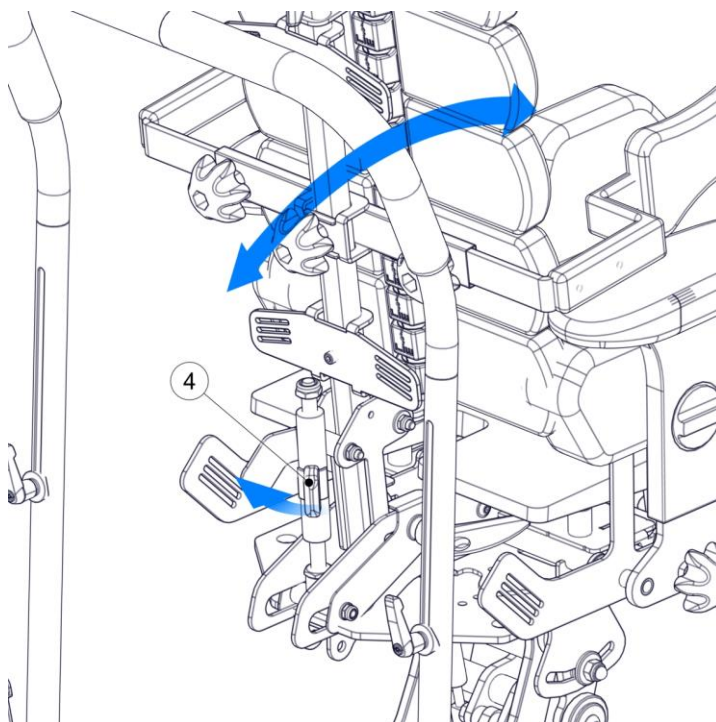


Fig. 5



**NOTE!** WHILE THE PATIENT IS GIVING PRESSURE TO THE BACK, RELEASING OF THE LEVER WILL CAUSE THE RAPID FALL OF ONE, SO THE FALLING BACK SHOULD BE ALWAYS PROTECTED BY THE HAND!

#### 6.5 Raising and lowering the seating system



**NOTE!** WHILST LOWERING THE SEAT PLATFORM WITH THE USER, PRESS THE RETARDANT PEDAL AND HOLD THE HANDLE UNDER IN THE SEAT BASE WITH BOTH HANDS. UNSER NO CIRCUMSTANCES HOLD/ PUT HANDS NEAR THE MOTION MECHANISM OF THE SEAT BASE; THERE IS A RISK OF HAND ENTRAPMENT!

One of the features of Baffin neoSIT HL, orthopaedic seat stabilising the head and back for children, is the option to adjust its height. The motion mechanism is designed in such a way that while changing the seat height, the tilt angle does not change in relation to the basis. The seat movement is supported by a gas spring. The spring has been selected in such a way that it prevents the seat from raising independently with its user; it is only possible with the aid of a carer. The upward and downward movement of a slow character and is suppressed by the force of the gas spring. In order to change the seat height, press the retardant pedal (1) and set the required height. The retardant mechanism has an immobiliser to prevent accidental operation in the form of a bolt (2). To unlock the adjustment feature, pull away the bolt lever (2) and turn it by approximately 90°; this will permanently unlock the lifting mechanism. After setting up the platform height, you must secure the mechanism against an accidental use by turning the bolt lever again (2) so that the locking mechanism is inserted again.

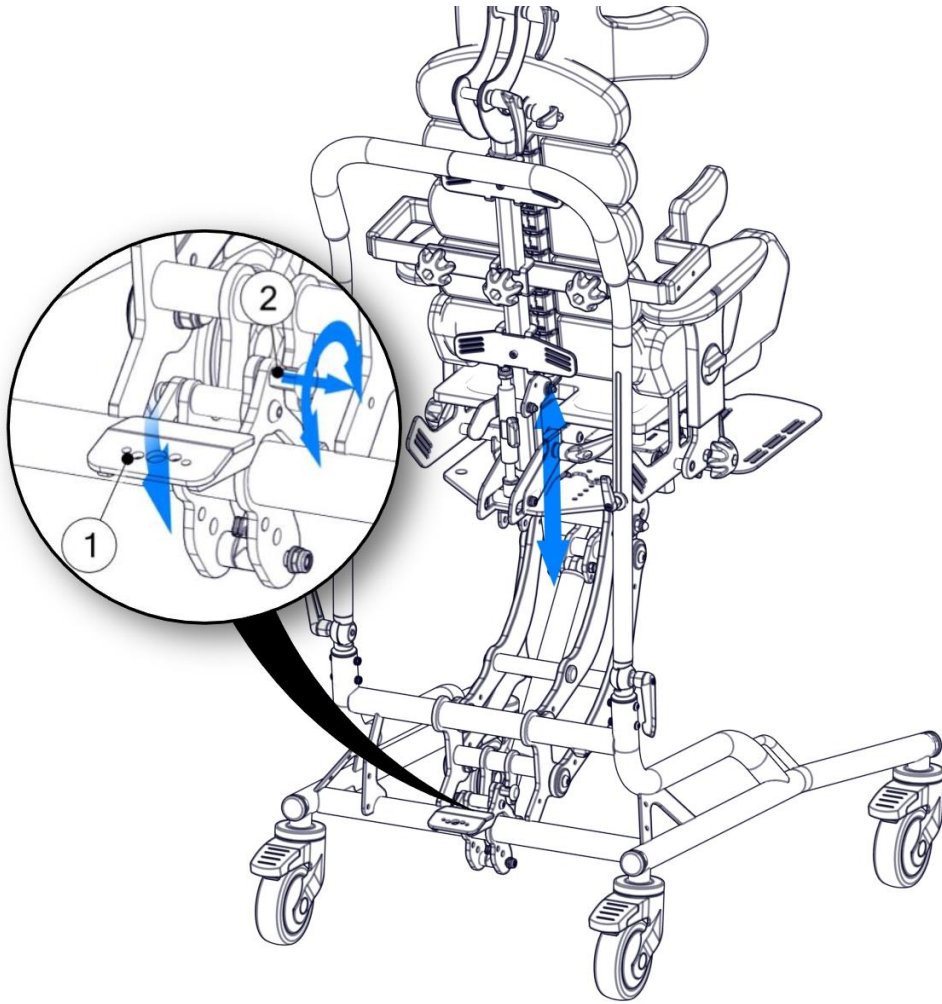


Fig. 6

### 6.6 Buttock Support Height Adjustment

Turn screw 9 until the required height is obtained.

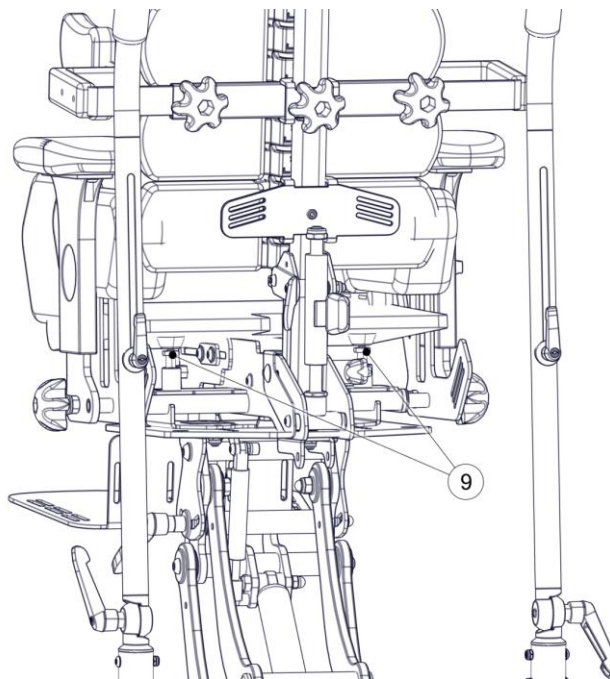


Fig. 7



**NOTE!** SCREWS 9 ARE LOCATED ON THE LEFT AND RIGHT SIDE OF THE DEVICE AND ARE INDEPENDENT FROM EACH OTHER, TO ENSURE ASYMMETRICAL ADJUSTMENT OF THE BUTTOCK SUPPORTS.



**NOTE!** TAKE PARTICULAR CARE WHEN ADJUSTING THE GLUTEAL SUPPORT, AS IT AFFECTS POSITIONING OF THE SPINE.

In order to facilitate the adjustment, it is possible to remove the upholstery from the seat in order to provide access to the buttock ports.

### 6.7 Footrest Length Adjustment

To unlock, loosen knob 5. Move the footrest to the required length. Re-tighten knob 5 to lock into position.

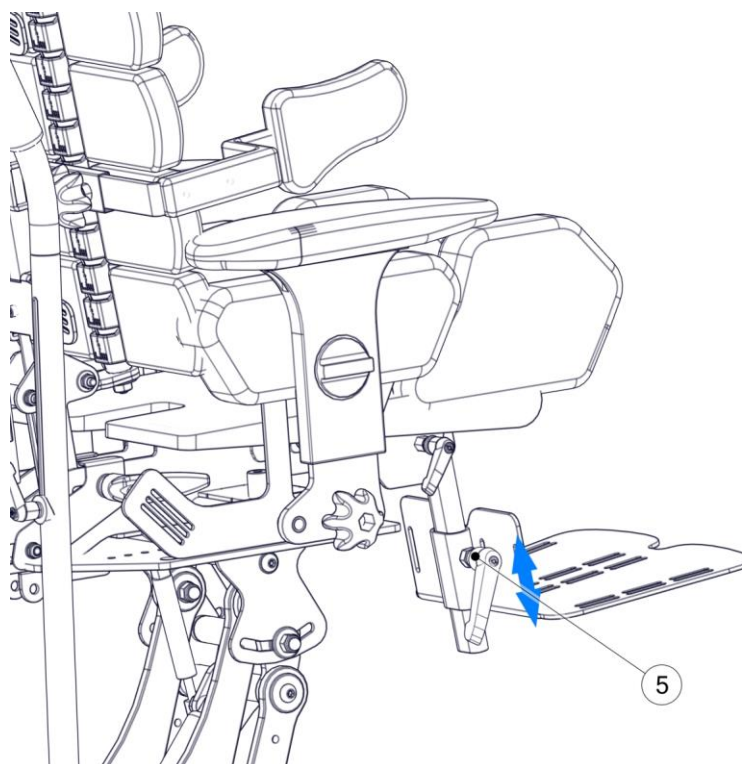


Fig. 8

### 6.8 Footrest Angle Adjustment

Loosen handle knob 8, set the required angle and re-tighten knob 8.

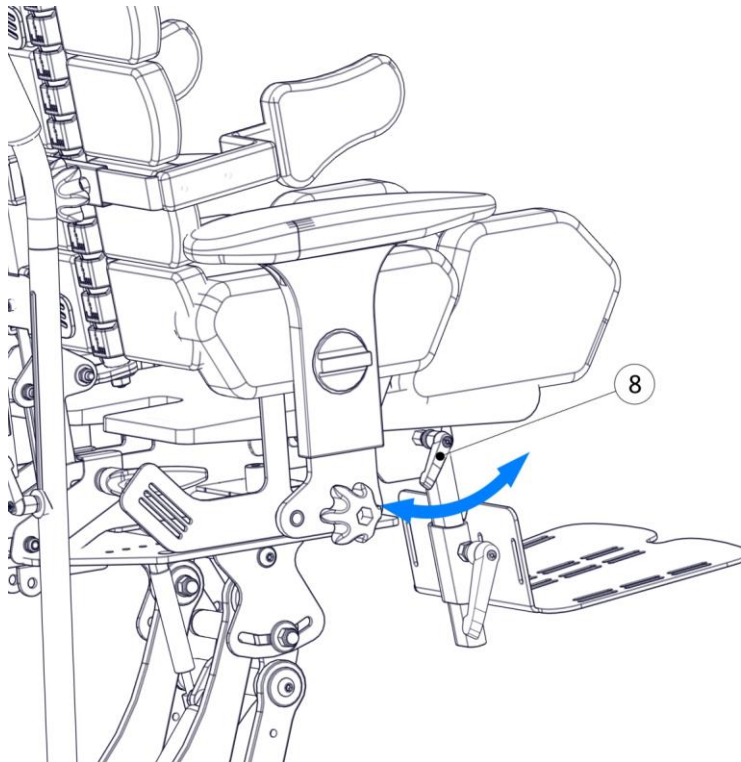


Fig. 9

### 6.9 Armrest Height Adjustment

Turn knob 12 until the required height is set. The knobs are located on the left and right side. They operate independently from each other, making it possible to adjust the armrest height asymmetrically.

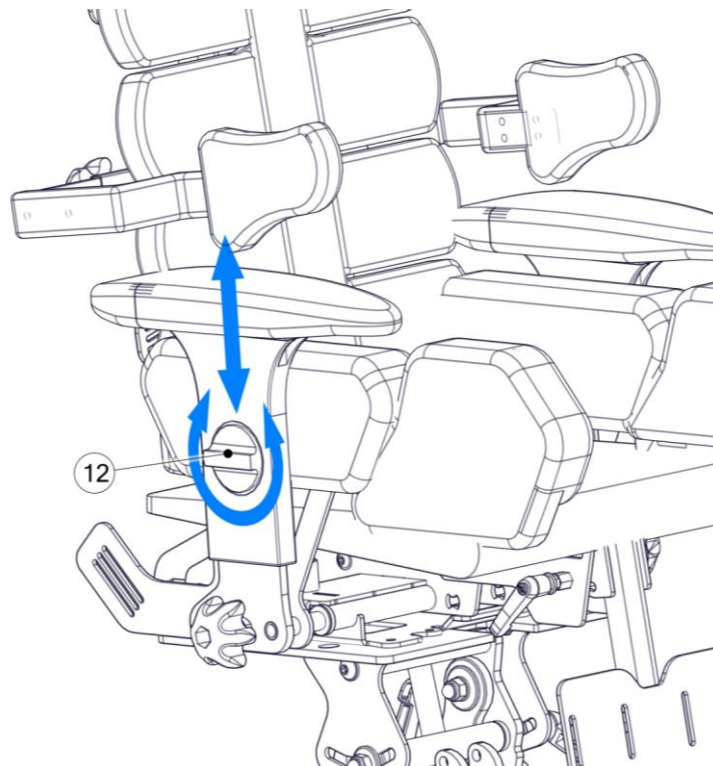


Fig. 10





**NOTE!** ONLY AUTHORISED PEOPLE CAN SET AND ADJUST THIS PRODUCT. THE SETTING AND ADJUSTMENT MUST BE CARRIED OUT BY A QUALIFIED CLINICIAN OR AUTHORISED QUALIFIED PERSONNEL.

CHECK PRECISELY THAT THE ADJUSTMENT IS CORRECT:

1. NO ELEMENT EXERTS EXCESSIVE PRESSURE ON USER'S BODY.
2. THERE IS NOT TOO MUCH FREE SPACE BETWEEN THE USER AND THE DEVICE.
3. ALL ADJUSTMENT SCREWS AND KNOBS ARE RE-TIGHTENED AFTER THE ADJUSTMENT PROCESS IS COMPLETED.

## 6.10 Adjusting the seat angle

BAFFIN neoSIT HL seat has the option to have the tilt adjusted in relation to the basis. Depending on the version of the device, it is operated either manually by using a lever or supported by a gas spring.



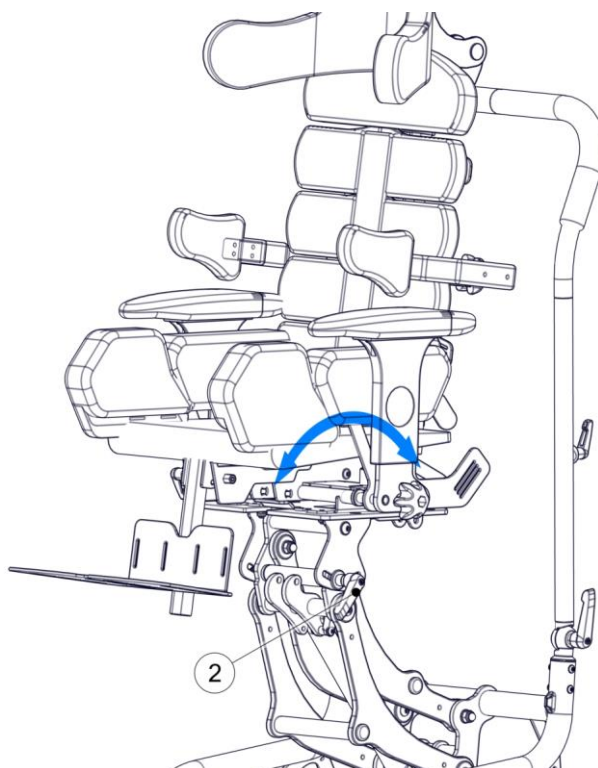
**NOTE!** AT THE MAXIMUM BACKWARDS TILT OF THE SEAT (30 DEGREES), THE POSSIBILITY OF LOWERING THE SEAT COMPLETELY BECOMES RESTRICTED; IT RESULTS FROM THE KINEMATIC SYSTEM OF THE DEVICE AND DOES NOT RESTRICT ANY REHABILITATION FUNCTIONS.

### 6.10.1 Regulating the seat's tilt angle using the lever



**NOTE!** DURING ADJUSTING THE TILT ANGLE OF THE SEAT WITH ITS USER, HOLD THE RETARDANT'S LEVER WITH ONE HAND AND THE HANDLE WITH THE OTHER ONE. UNDER NO CIRCUMSTANCES HOLD/ PUT HANDS NEAR THE SEAT MECHANISM; THERE IS A RISK OF HAND ENTRAPMENT!

To set the required tilt angle of the seat, hold the seat by the handle, loosen the tilt lock by gently opening the release lever (2), arrange the seat in the required position and retighten the release lever. (2). Remember that the forward tilt is done by the force of the person operating the device. This may be more difficult for a patient with a maximum weight permitted. In this case, where possible, it is advisable to perform adjustments with the patient out of the seat.



Rys. 11

6.10.2 Adjusting the angle by using the gas spring



**NOTE!** DURING ADJUSTING THE TILT ANGLE OF THE SEAT WITH USER IN IT, HOLD THE RETARDANT’S LEVER WITH ONE HAND AND THE HANDLE WITH THE OTHER ONE. UNDER NO CIRCUMSTANCES HOLD/ PUT HANDS NEAR THE PLATFORM MECHANISM; THERE IS A RISK OF HAND ENTRAPMENT!

To set the seat at the required tilt angle, hold the seat by the handle, release the gas spring lever (3); the gas spring supports the platform’s movement. Once the required position has been achieved, release the gas spring lever – this will lock it. Remember that the forward tilt is done by the force of the person operating the device. This may be more difficult for a patient with a maximum weight permitted. In this case, where possible, it is advisable to perform adjustments with the patient out of the seat.

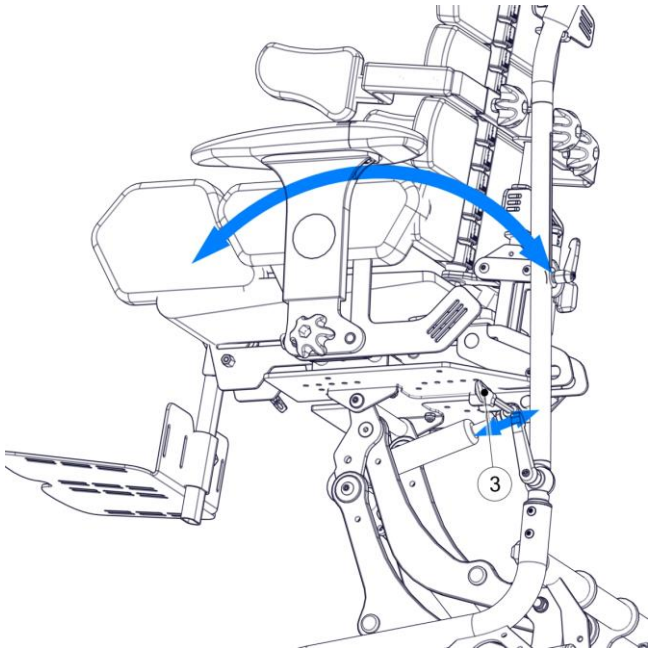


Fig. 12

6.11 Wheel brakes

Baffin neoSIT’s HL Frame is equipped with four independent wheel brakes (1); brake levers are located directly on the wheels. To apply the brake, press the brake lever down (2). To release the brake, lift the brake up. The wheel brakes are operated by foot.

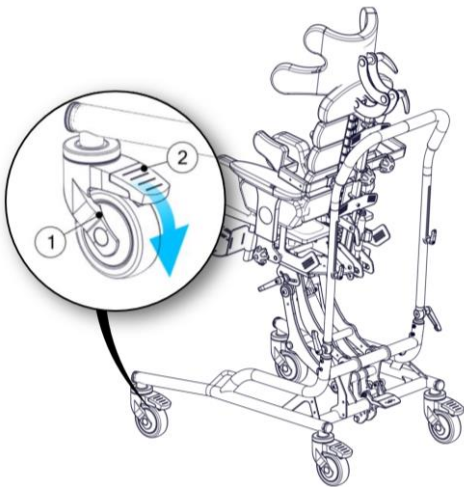


Fig. 13



**NOTE!** STABILITY OF THE DEVICE MAY BE AT RISK IN THE EVENT OF UNEXPECTED PUSH, TILTING OR LEANING ON IT.

## 6.12 Adjusting the push handle

Baffin neoSIT HL is equipped with a push handle used for transporting the device. Depending on the version, the seating system can be equipped with a push handle -folding in one or two positions.

### 6.12.1 Regulating the push handle – folding in one position.

To tilt the angle of the adjustable push handle (3), gently undo both levers (1) located at either side of the handle, set the required angle and retighten both levers. To set the height of the handle (3), gently loosen both levers (2), then set the required handle height and retighten them.

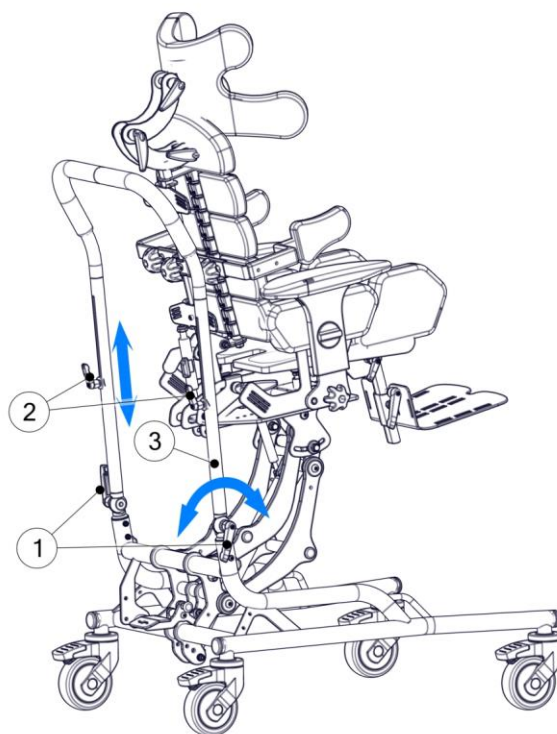


Fig. 14

### 6.12.2 Regulating the push handle – folding in two position.

To tilt the angle of the adjustable push handle (4), gently undo both levers (1) located at either side of the handle, set the required angle and retighten both levers. To set the appropriate position of the top part of the handle (5), gently undo both levers (3) at each side of the handle, set the appropriate position of the top of the handle and retighten both levers. To set the height of the handle (4), gently loosen up both levers (2), set the required height of the handle and retighten both levers.

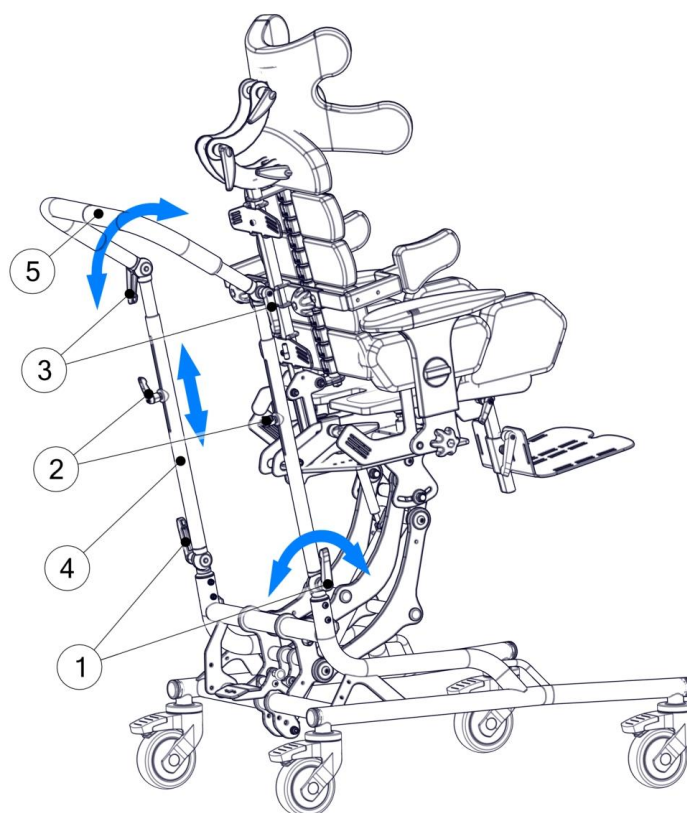


Fig. 15

## 7. Accessories



### 7.1 Headrest

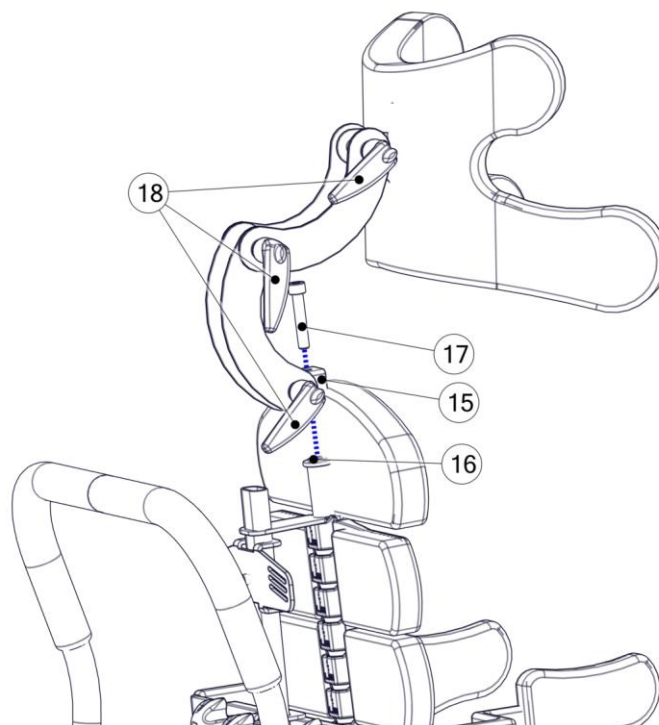


Fig. 16



### 7.1.1 Headrest Assembly

- Loosen the top adjustment screw spine 17.
- Insert the headrest fixing bracket 15 onto the backrest profile 16.
- Tighten the top adjustment screw 17.

### 7.1.2 Headrest Adjustment

- Loosen the adjustment knobs 18.
- Set the headrest in the correct position.
- Tighten the adjustment knobs 18.

## 7.2 Side Supports

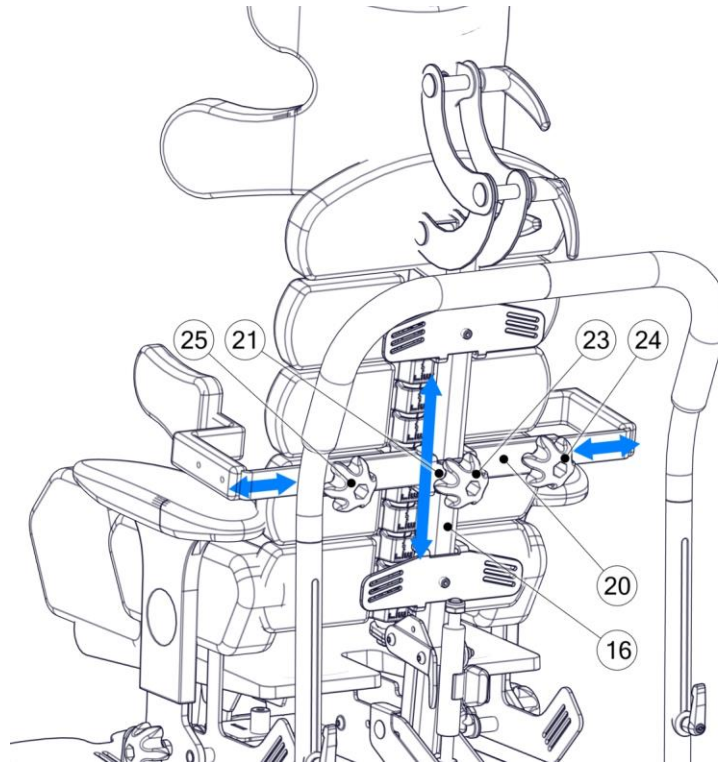


Fig. 17

### 7.2.1 Assembly of side supports

- Insert the arm support fixing bracket 20 onto the backrest profile 16.
- Slide the support plates 21 through the opening 22 located in the support fixing bracket.
- Tighten the fixing screw 23.

### 7.2.2 Width adjustment of side supports

- Loosen the screws 24 and 25.
- Draw the arm supports aside or towards each other until the required width is obtained.
- Tighten the screws 24 and 25.

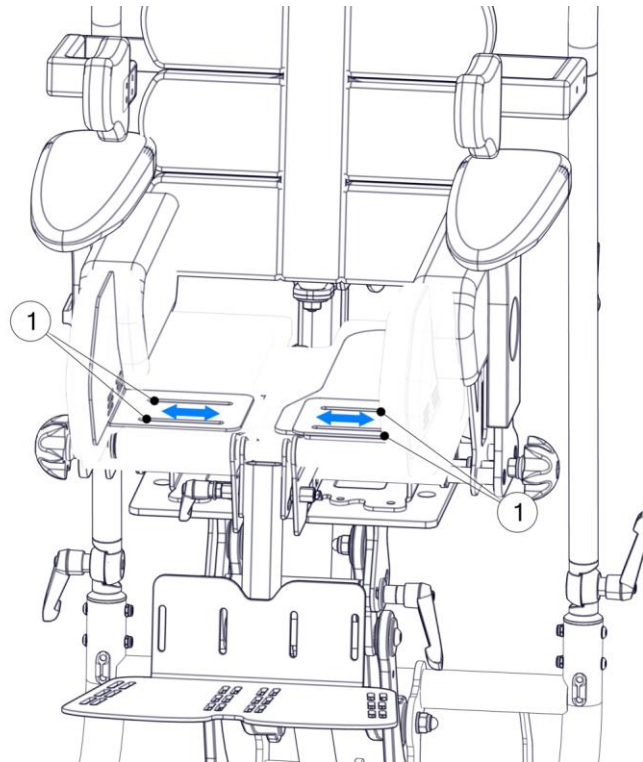
### 7.2.3 Height adjustments of side supports

- Loosen the screw 23.
- Move the arm support 20 up or down until the required height is obtained.
- Tighten the screw 23.

## 7.3 Space adjustment of thigh supports

Space regulation of thigh supports is done by using two regulatory screws (1), found underneath the thigh supports.

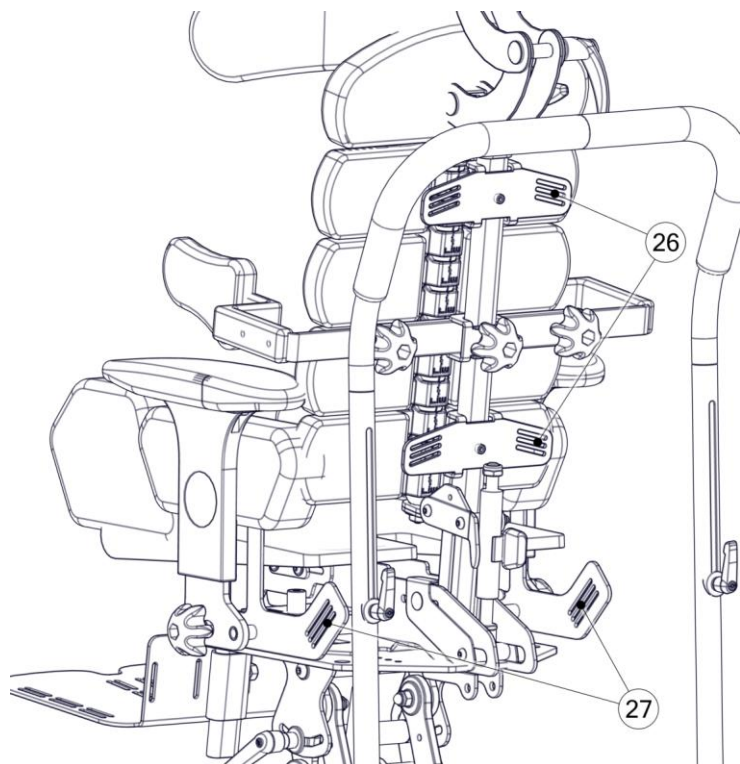
To regulate, lift the upholstery covering the thigh brackets and loosen the regulatory screw (1) to allow for free movement and setting the thigh supports into position. After setting the desired position, tighten the regulatory screw to lock the thigh supports in a particular position. Thigh Supports can be set at an angle relative to the device's length hence allowing for ten ways of setting the thighs. Adjusting the thigh supports affects the proper positioning of the knee and pelvis. Independent regulation of the thigh supports, allows for asymmetric adjustments.



**Fig. 18**

#### **7.4 Fixing and Adjusting the Vest, Legs abduction belts and Pelvic Belts**

The vest and the pelvic belts are fixed to the device with the use of belts. To fix the vest correctly, pass the fastening belts through the holes in fastening loops 26. The length of the fastening belts can be adjusted by passing the belts through fastening loops on the backrest, or through the buckles which fix the belts to the vest. The pelvic belts are fixed to the fastening loops located behind the armrests 27. The length of the belts is adjusted by passing the fastening belts (loosening or tightening) through the fastening buckles or loops.



**Fig. 19**



**NOTE!** CHECK PRECISELY THAT THE ADJUSTMENT IS CORRECT:

1. NO ELEMENT EXERTS EXCESSIVE PRESSURE ON USER'S BODY.
2. THERE IS NOT TOO MUCH FREE SPACE BETWEEN THE USER AND THE DEVICE.
3. ALL ADJUSTMENT SCREWS AND KNOBS ARE RE-TIGHTENED AFTER THE ADJUSTMENT PROCESS IS COMPLETED.
4. MAKE SURE ALL BELTS ARE CORRECTLY FIXED IN THE FASTENING LOOPS AND ALL VEST AND HIP BELT BUCKLES ARE CORRECTLY SECURED.

### 7.5 Push handles for the seating system

The push handles of the seating system (1) are used when the handle bar is dismantled (3). They are mounted directly on the platform, used for raising the seating system (2), by joining elements.

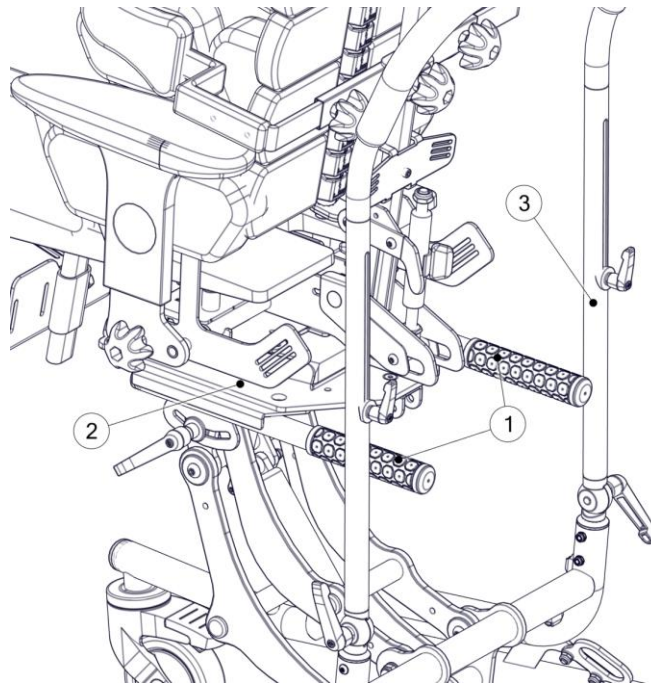


Fig. 20

### 7.6 Table

#### 7.6.1 Adjusting the Spacing of the Table Handles

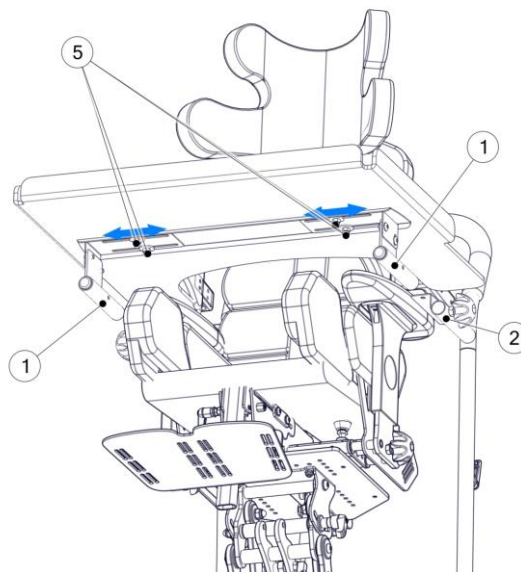
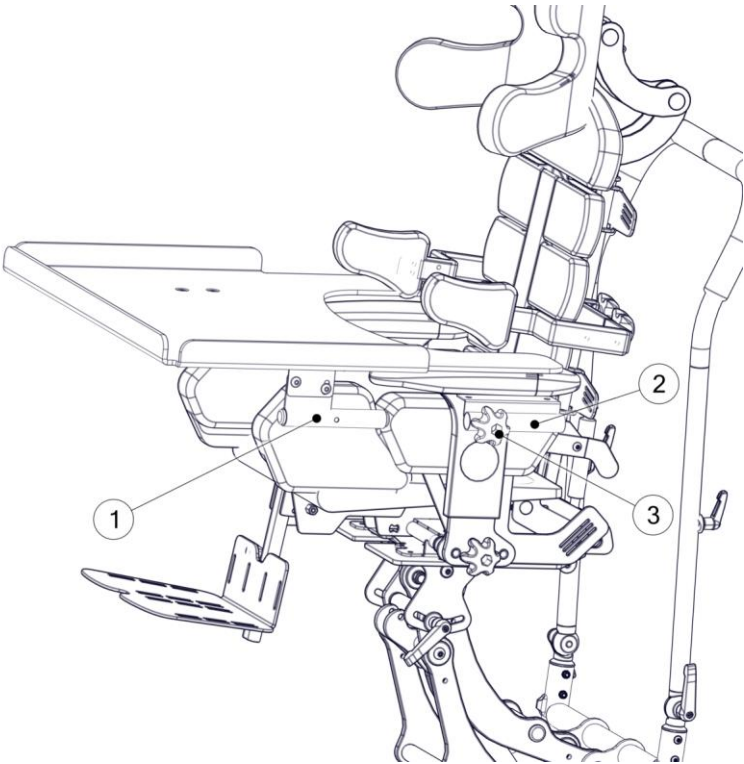


Fig. 21

To adjust the spacing of the table handles 1 to the spacing of the table sockets 2 located in the armrests, loosen the screws 5, which can be found on the table handles under the table top. Join or draw the handles apart adjusting them to the spacing of the sockets and tighten the table handles screws.

**7.6.2 Table Assembly**



**Fig. 22**

To fit the table, loosen the locking knobs 3 and slide the table handles 1 into the sockets located under the armrests 2. After inserting the table to the proper depth, re-tighten the locking knobs 3.

7.6.3 Table Tilt Angle Adjustment

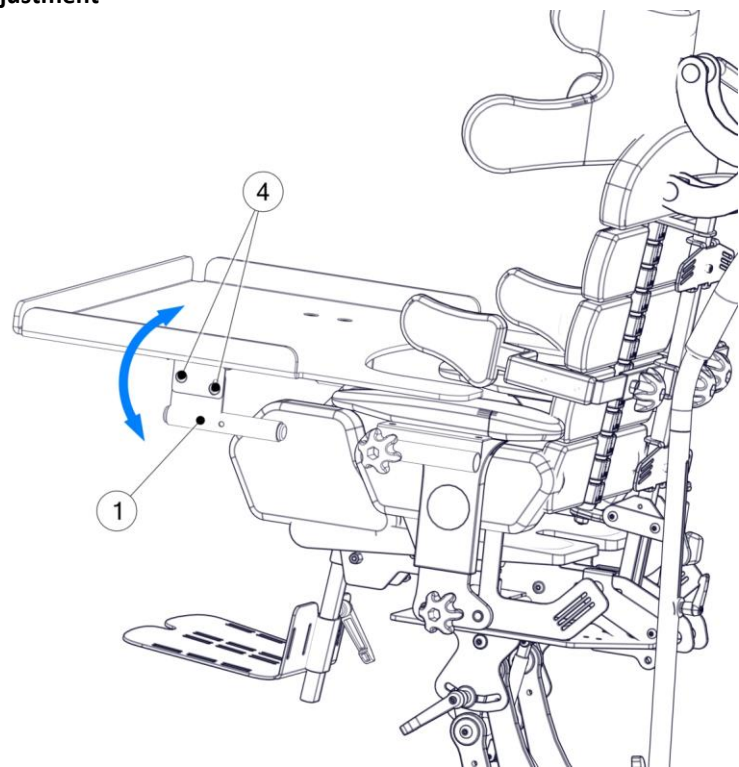


Fig. 23

Loosen both handle knobs 4 located over the table handles 1, below the table top. After setting the required tilt angle, re-tighten the handle knobs 4.

7.7 Separate Footplates

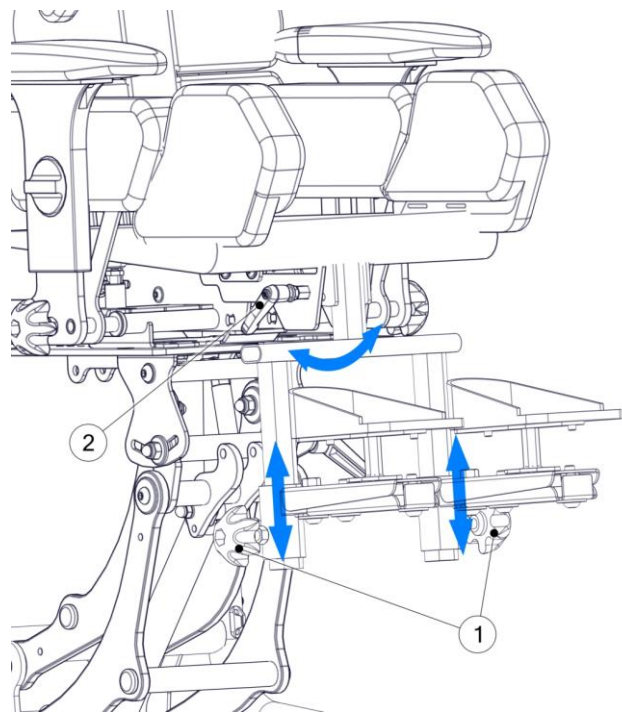
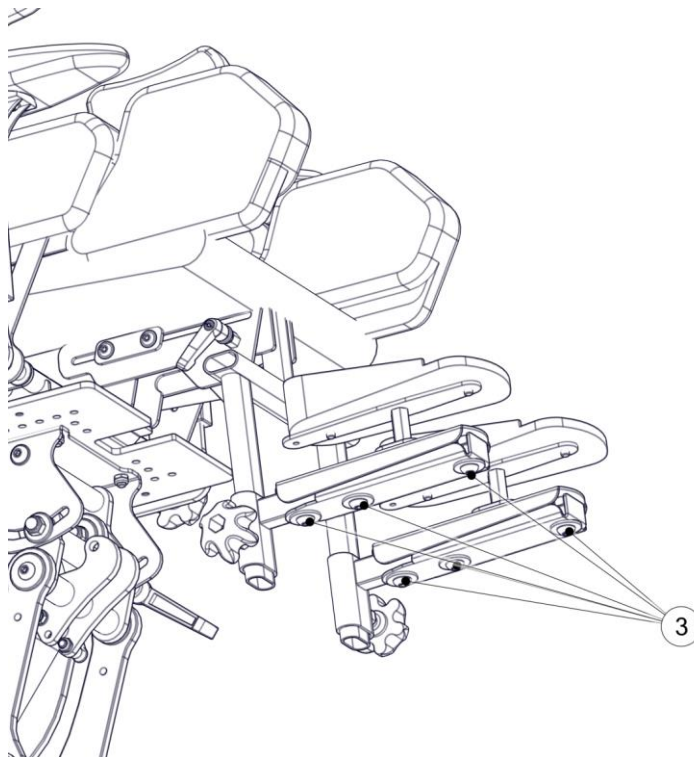


Fig. 24

In order to adjust the proper height of the foot platform loosen both knobs 1, slide the platforms to the desired height and tighten the knobs 1. They operate independently from each other, making it possible to adjust the platform height asymmetrically. In order to set the proper angle of the foot platform loosen the angle knob (2), set the desired angle and tighten the knob.

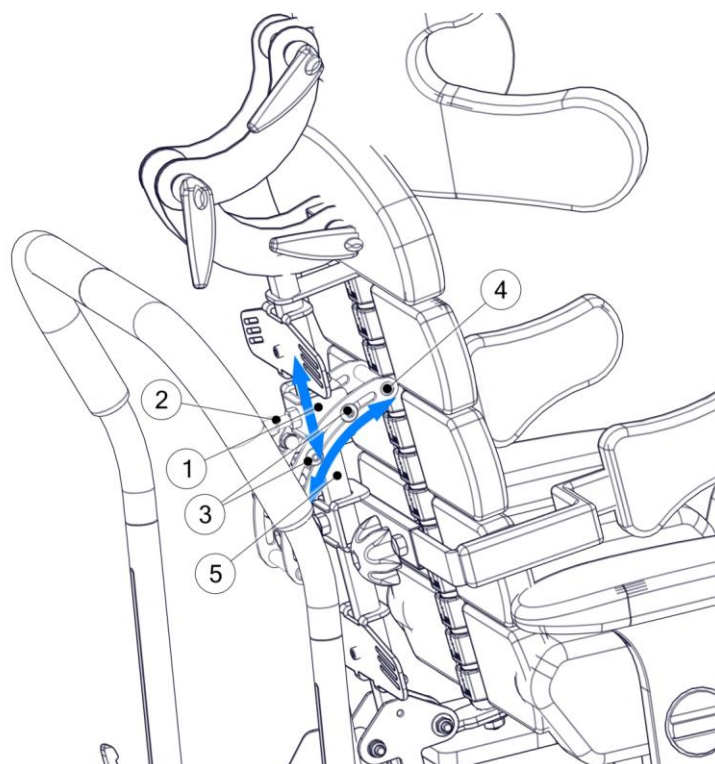




**Fig. 25**

In order to set the precise position of each platform loosen the screws 3, set the proper position and tighten the screws 3. This adjustment enables to set the angle, tilt and position of each platform independently.

### **7.8 Spine interlock adjustment**



**Fig. 26**

The spine interlock is a mechanical support, that prevents spine movement in the event of being subject to a large force or impact.

In order to set up the spine lock:

- Loosen the adjustment screw 2
- Set the lock 1 to the desired position along the backrest profile 5
- Loosen the two carriage screws 3 located on the left and right side
- Set the bumper lock 4 such that it lies on the spine
- In the event, whereby the bumper does not want to move, make sure that screws 3 are loose
- Lock the interlock by tightening screws 3

### 7.9 Seat interchangeable system – polyamide trapezoid



**NOTE!** AFTER MOUNTING THE ELEMENTS OF THE SEAT INTERCHANGEABLE SYSTEM ON THE SEAT PLATFORM FRAME, CHECK IF ALL BOLTS AND NUTS ARE TIGHTENED. ELEMENTS WHICH ARE NOT TIGHTENED MAY CAUSE THE INTERCHANGEABLE SYSTEM TO DETACH ITSELF AND THIS MAY RESULT IN INJURING THE PATIENT.

BAFFIN neoSIT HL can be equipped with a fast seat interchangeable system. To mount the system, fit the bottom part of the system (1) on to the seat platform (3) using the joining elements (4). Top part (2) of the system is fitted directly on the seat. Using the polyamide trapezoid will result in raising the seat height by approximately 1.5 cm.

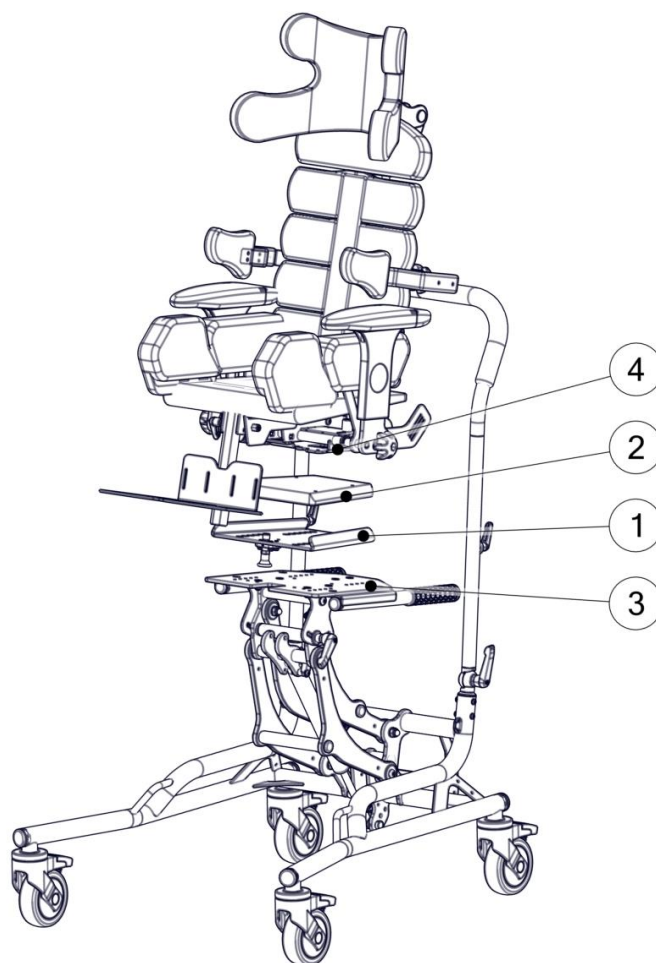


Fig. 27

Fitting the seat using the polyamide trapezoid show in Fig. 28

- place the seat with the fitted trapezoid over the interchangeable system;
- slide the seat into the interchangeable system according to the blue arrow till it stops. You will hear a spontaneous lock of the seat on the base;
- check the system lock by pulling the seat in the direction opposite to the blue arrow.

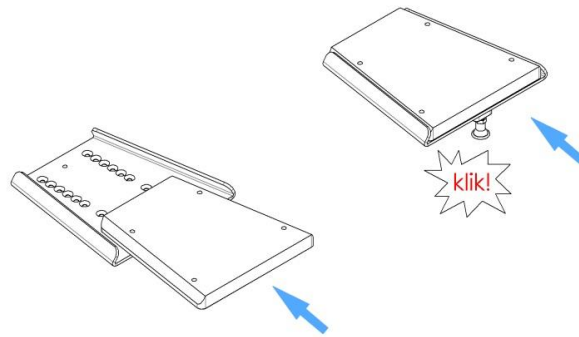
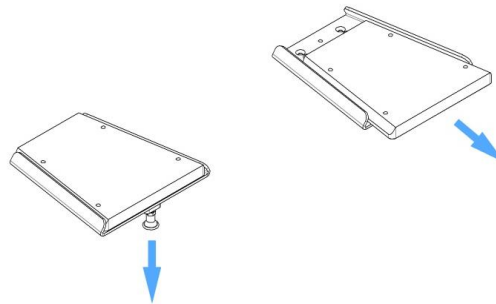


Fig. 28

Removing the seat using the polyamide trapezoid is shown in Fig. 29

- pull the release handle marked with the red arrow in the direction of the blue arrow,
- hold the handle and push the seat while sliding it out of the base of the interchangeable system (1),
- lift and remove the seat together with the trapezoid element (2) from the base of the interchangeable system.



Rys. 29

## 8. Moving device



Baffin neoSIT HL can be carried by holding the legs of the frame with both hands. Example of the correct way of transporting the device shown in Fig. 30.

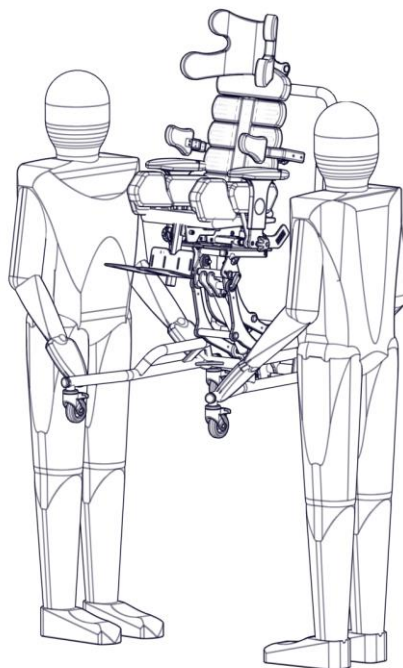


Fig. 30



## 9. General Care & Cleaning



Baffin neoSIT HL - orthopaedic seat for children, stabilising the back and head is a mechanical device with the supporting structure made of steel and aluminium covered with powder coating. There are sponge-foam inserts fixed on to the metal structure. The foam inserts are enclosed with covers made of textile fabrics.

It is important that the equipment is kept clean and regularly maintained in accordance with these instructions.



**NOTE!** THE DEVICE IS NOT WATERPROOF. DO NOT ALLOW FOR DIRECT CONTACT WITH WATER. THE DEVICE IS FOR INDOOR USE, AT ROOM TEMPERATURE. DO NOT EXPOSE IT TO DIRECT CONTACT WITH WEATHER CONDITIONS.

### Cleaning and maintenance recommendation

Paint coatings and plastic covers should be cleaned with a damp cloth. Mild household detergents can also be used.

The upholstery we offer is made of a special breathable fabric. It is produced in accordance with the OEKO-TEX STANDARD100 standards, which confirm complete security of the users, including children. The fabrics used in upholstery covers are free of harmful substances such as: pesticides, chlorophenols, formaldehyde, causing allergy dyes, forbidden azo dyes and extractable heavy metals.

OEKO-TEX STANDARD100 mark is granted for only for fabrics where all components at each manufacturing stage have been tested and obtained positive results.

- Do not wash covers with sponges inside.
- Covers should be either hand washed or in a washing machine at the max temperature of 40C.
- For washing you should use delicate detergents with appropriate attestation in proportions on the packing.
- For children with allergies, use mild soap or special detergents.
- To remove excess water – use short spin cycle, do not wring.
- Drying – hang to dry at room temperature. DO NOT TUMBLE DRY.



**NOTE!** WHILE WASHING THE UPHOLSTERY COVERS, EXTRA ATTENTION SHOULD BE PAID TO THE VELCRO FASTENERS. TO PREVENT ANY DAMAGE, ENSURE THE VELCRO FASTENERS ARE REMOVED SO THAT THEY DO NOT COME IN TO CONTACT WITH THE UPHOLSTERY.



**NOTE!** DO NOT WASH WITH THE FOAM INSERTS INSIDE.

Sponge-foam filling:

- vacuum mechanically or by using soft-bristled brush.
- it is acceptable to wash with a damp cloth and a mild detergent; dry thoroughly at room temperature.

### Disinfection

In case the device is used by more than one person (i. e. in a rehabilitation centre), disinfectants should be used. For manual disinfection it is advisable to use INCIDIN PLUS in solution 0,25% - 0,5% or similar disinfectant.

Follow instructions given by the manufacturer.

Hint: before the disinfection process, clean both the upholstery and handles.

## 10. Service & Maintenance



Should you notice any faults or defects, you should stop using the device immediately and contact your dealer or manufacturer. Defective unit must be protected against enlarging the area of damage. Never attempt to disassemble or repair the product. Do not replace original parts with the ones coming from a source other than the manufacturer recommends.

If the user decides not to continue using the product it is bound to its disposal in accordance with the applicable environmental regulations.

The economic lifetime of the product is five years.

The manufacturer provides post – warranty service. Contact details:

LIW Care Technology Sp. z o.o., ul. Golfowa 7, 94-406 Łódź, Poland.

reklamacje@liwcare.pl

Current contact details are available on: [www.liwcare.pl](http://www.liwcare.pl)

Warranty terms are specified in the warranty card, which is an integral part of this statement. The warranty card is available on the last page of this document.

## 11. Identification plate



BAFFIN neoSIT HL		
	BAFHL - S0000	
rozmiar/size:	S	
	60 kg	
MM/YYYY		
LIW Care Technology Sp. z o.o., ul. Golfowa 7, 94-406 Łódź, Poland		

WARRANTY CARD

Warranty terms:

1. Manufacturer of medical device - LIW Care Technology Sp. z o. o. (ul. Golfowa 7, 94-406 Łódź, Poland) ensures that the company sells an operative device, free from construction, installation, material defects, etc., and that the device will remain free from such defects during the warranty period. This warranty does not cover usefulness of the product for the Buyer purposes.
2. LIW Care Technology Sp. z o. o. (the manufacturer) grants a two-year warranty for the equipment, starting from the initial purchase date.
3. The only proof of warranty is this warranty card, issued by the Seller to the Buyer. To transfer warranty entitlements, you need to transfer the possession of this warranty card.
4. In case of finding any faults or defects during the warranty period - the manufacturer will remedy the defect at his own cost. If parts are replaced, the removed part shall become the property of the LIW Care Technology Sp. z o. o. and shall not be returned to the warranty user.
5. Under the warranty, the user is obliged to report physical product defect during the warranty period via a form on our website: [www.liwcare.pl](http://www.liwcare.pl), following prior logging to the "customer zone" by post LIW Care Technology Sp. z o. o. or by phone: +48 42 212-35-18
6. Under the warranty, the user is obliged to deliver the equipment with warranty card and along with the original document of purchase (VAT invoice or receipt) at the expense of the manufacturer to his seat. when there is no receipt, the initial purchase date (the start of the warranty period) shall be the date of delivery.
7. The device sent to the service, should go with the clean upholstery, or, in the event of impossibility of washing it, the upholstery should be taken off. In the event of receiving dirty unit to the service, producer has the right to refuse carry out repairs.
8. This warranty does not cover:
- waste elements and destroyed or damaged parts due to improper use (in particular, but not exclusively due to improper instructions issued or under unfavorable conditions), or improper storage of the product,
  - damage caused by any alterations or additions to the device made by the user or a third parties,
  - damage caused by improper cleaning or maintenance of the product made by the user or a third party,
  - damage caused by normal wear and tear or normal aging of the product,
  - damage caused by user's lack of negligence (particularly, but not exclusively, in maintenance and cleaning of the product),
  - damage caused by force majeure,
  - damage caused by external events (pollutions, mechanical and water damage).
9. The warranty does not include does not include regulation and adjustment during the warranty period, because they do not constitute a product defect.
10. In order to qualify for the above warranty, you need to deliver the product which is securely enclosed in packaging to the manufacturer. To do that, use the original packaging. If the user do not deliver the product in the original packaging, his replacement packaging must satisfy the following requirements: solid box with intact walls, separate protection for each component, cushioning material, strong tape used for wrapping, as well as sender address or receiver (LIW Care Technology Sp. z o. o.) address.
- LIW Care Technology Sp. z o. o. shall not be held liable for product damage caused by insufficient packaging.
11. Warranty Repair or replacement will be made as far as possible within 30 days from the proper delivery of the product by the warranty user to LIW Care Technology Sp. z o. o
12. After warranty repair, the product will be delivered at the expense of LIW Care Technology Sp. z o. o., to the supplied address. In the event when a correctly addressed package is not collected, the warranty user is obliged to shall bear all costs related to the product transport and its storage.
13. Quality warranty granted by LIW Care Technology Sp. z o. o. does not affect any legal rights of the Buyer.

*Thank you for choosing our product. We wish you success in therapy with our equipment.*

NOTE!

KEEP THE WARRANTY CARD IN A SAFE PLACE

LIW Care Technology Sp. z o. o. will require providing this document before accepting the warranty repair.

Product name/Type ..... Serial number:.....

Sold-by date:..... Stamp and signature of the Seller: .....

No.	Date of repair request	Procedures	Repair completion date	Stamp and signature of the technician
1				
2				
3				
4				