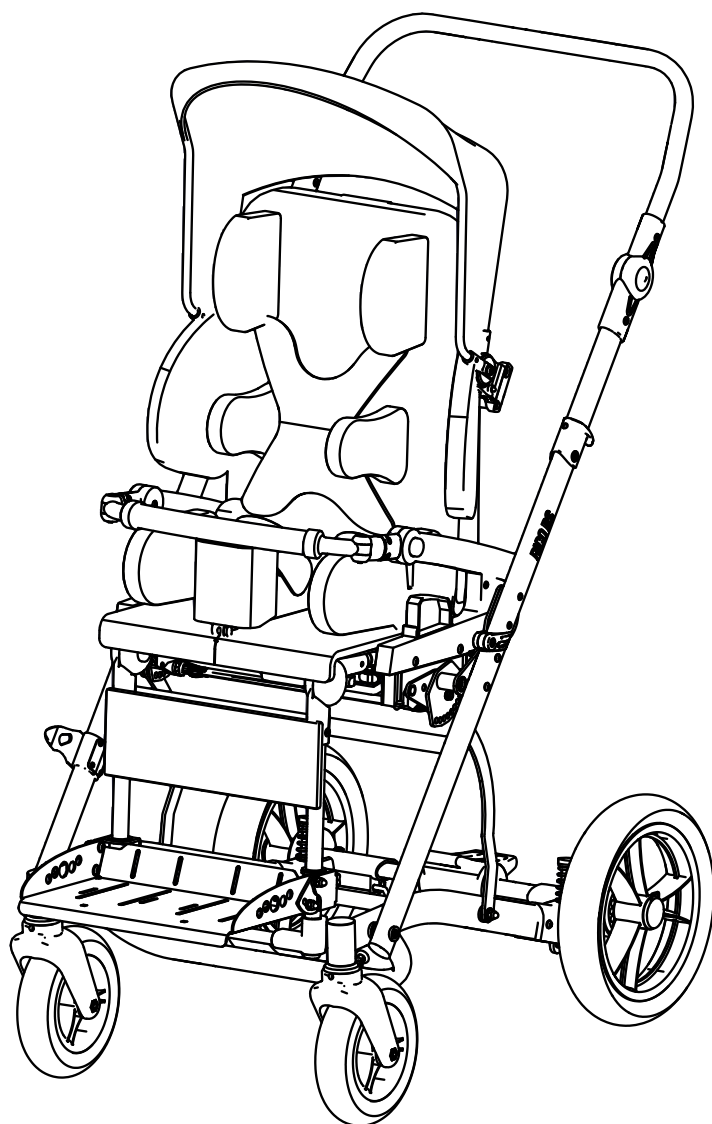




USER MANUAL

Rico RS



Edition 2 - 26.05.2021



NOTE! THE MANUFACTURER IS ONLY RESPONSIBLE FOR THE PRODUCT PURCHASED DIRECTLY FROM THE LOCAL REPRESENTATIVE OF THE LIW CARE TECHNOLOGY OR IN A SPECIALISED MEDICAL STORE REPRESENTING LIW CARE TECHNOLOGY WITHIN THE TERRITORY OF THE REPUBLIC OF POLAND.



NOTE! THERE IS A POSSIBLE RISK THAT A PART OF THE USER'S/AN ACCOMPANYING PERSON'S BODY MAY BE ENTRAPPED AND/OR SQUEEZED IN THE HOLES/GAPS BETWEEN INDIVIDUAL ELEMENTS WHEN USING THE PRODUCT, AS WELL AS WHEN ASSEMBLING AND ADJUSTING MECHANISMS OF THE PRODUCT. THESE PARTICULAR PROCEDURES SHOULD BE PERFORMED WITH PECULIAR CAUTION. WHEN ALL THE ADJUSTMENTS HAVE BEEN PERFORMED, IT IS CRUCIAL TO STABILISE THE POSITION BY PROPERLY TURNING THE NUTS / SCREWS.



NOTE! IT IS ESSENTIAL TO CAREFULLY READ THE USER MANUAL BEFORE USING THE DEVICE.

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2 Introduction

The Rico RS Specialised Paediatric Stroller developed by LIW Care Technology Sp. z o.o. was designed to facilitate the everyday care of people requiring transport and whose ailments make it impossible for them not only to move independently, but also to maintain a correct sitting position.

We have done our best to make the Rico RS Specialised Paediatric Stroller an easy to use and use-friendly device and at the same time provide considerable possibilities of adjusting the position of the patient. The stroller is mainly anticipated for children

who suffer from various palsies and tripareisis or quadripareisis; with hemiparesis or alternating hemiplegia, whose weight does not exceed 30 kg.

It is crucial to carefully read these instructions for use before using the Rico RS Specialised Paediatric Stroller. Following all the recommendations stated in these instructions for use will allow you to avoid any situations, which could possibly damage the device, and you will also ensure a complete safety and comfort of use throughout the whole period of using the product.

3 General safety conditions

The biggest concern of LIW Care Technology Sp. z o.o. is to ensure safety for the patients using the devices we offer. In order to provide complete safety of people using the Rico RS Specialised Paediatric Stroller it is essential to strictly follow the recommendations stated below:

1. Before undertaking any attempts related with using the device, please read the user manual thoroughly and in case of any doubts, do not hesitate to contact the seller or the manufacturer.
2. Please make sure that all the information, recommendations and warnings included in these chapter are fully comprehensible.
3. The child should not be left in the stroller unattended.
4. When the child is sitting in the stroller, please make sure that the child is properly fastened by means of the vest and belts.
5. Rico RS Specialised Paediatric Stroller is designed to be used by one person at a time.
6. Improper use of the stroller may endanger the health of the user and may cause user's injuries.
7. When using and handling the stroller, as well as when assembling and adjusting its mechanisms it is crucial to pay particular attention to any moving elements, as they create a real risk of entrapping the body in the holes or squeezing it between individual elements. After each and every adjusting procedure, it is essential to stabilise the position by properly turning the nuts / screws and by making sure that the elements of the stroller are in their proper and secure positions.
8. It is forbidden to transport a child in the Rico RS stroller in the car, which means that the seat of the stroller is not a safety seat. The child cannot stay in the seat when travelling by car.
9. It is forbidden to climb up and down the stairs, both with and without the child sitting in the stroller.
10. It is forbidden to carry the stroller when the child is sitting on the seat of the stroller.

Instructions for use attached to devices manufactured by LIW Care Technology Sp. z o.o. hold a paragraph marked with a word NOTE, which aims to emphasise the content of the given paragraph. The significance of the symbol, of which mention has been made above is as follows:



NOTE! This particular symbol is used to strongly emphasise the focus of the reader on the wording marked with this symbol. **NON-COMPLIANCE WITH THE CONTENT PROVIDED IN THE PARAGRAPH MARKED WITH THIS SYMBOL MAY ENDANGER THE LIFE OR HEALTH OF THE USER.**



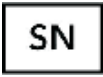






4 Indications for using the device

Being a medical device Rico RS Specialised Paediatric Stroller is anticipated for children who suffer from various palsies and tripareisis or quadripareisis; with hemiparesis or alternating hemiplegia.

Rico RS medical device recommended for children, who were diagnosed with the following:

- cerebral palsy (CP),
- muscular dystrophies,
- palsies of various aetiologies,
- spina bifida,
- myelomeningocele,
- conditions resulting from spinal injuries,
- conditions resulting from craniocerebral injuries,
- conditions resulting from strokes,
- other diseases with concomitant paralysis, palsy, injuries within the scope of the locomotor system making it impossible for the patient to move independently, without assistance.

5 Identification of symbols

	Name of the manufacturer
	Date of production
	Serial number
	Permitted user's weight
	Avoid contact with water
	Follow the instructions for use
	Arrows indicating the direction of movement
	Conformity marking according to the Regulation 2017/745 of the European Parliament and of the Council (EU) dated from April 5 th , 2017 on medical devices, Annex V.
	Medical device

6 Compliance with requirements concerning medical devices

Hereby we confirm that the Rico RS Specialised Paediatric Stroller meets requirements of the Regulation of the European Parliament and of the Council (EU) 2017/745 dated from April 5th, 2017 on medical devices.

The Rico RS Specialised Paediatric Stroller in accordance with Annex VIII of the Regulation of the European Parliament and of the Council (EU) 2017/745 dated from April 5th, 2017 on medical devices is a non-invasive, active class I medical device according to the rule 1.

Conformity declaration of the device can be obtained in the Commercial Department of the manufacturer.

7 The use of the Rico RS Special Paediatric Stroller

Rico RS stroller provides the chance to expand the mobility of patients, whose conditions make it impossible for them to move independently, without any assistance. The stroller allows both a forward and a rearward directed position of the seat. It is also possible to adjust the angle of the seat in relation to the ground within the scope ranging from -45° to +45°.



NOTE! The device is anticipated to be used by one person at a time.



NOTE! The device should be loaded only within the permitted load range, adding any objects, resting on the device, may cause the fall of the device.



NOTE! Extreme settings and unfavourable posture (leaning too far) increases the risk of falling.



NOTE! It is forbidden to lift the device with the user sitting in the device.



NOTE! The device is anticipated to move on flat and hardened surfaces. Overcoming obstacles such as thresholds, edges, is possible only when the stroller is unoccupied, and the user is not sitting in the stroller.

8 Technical data

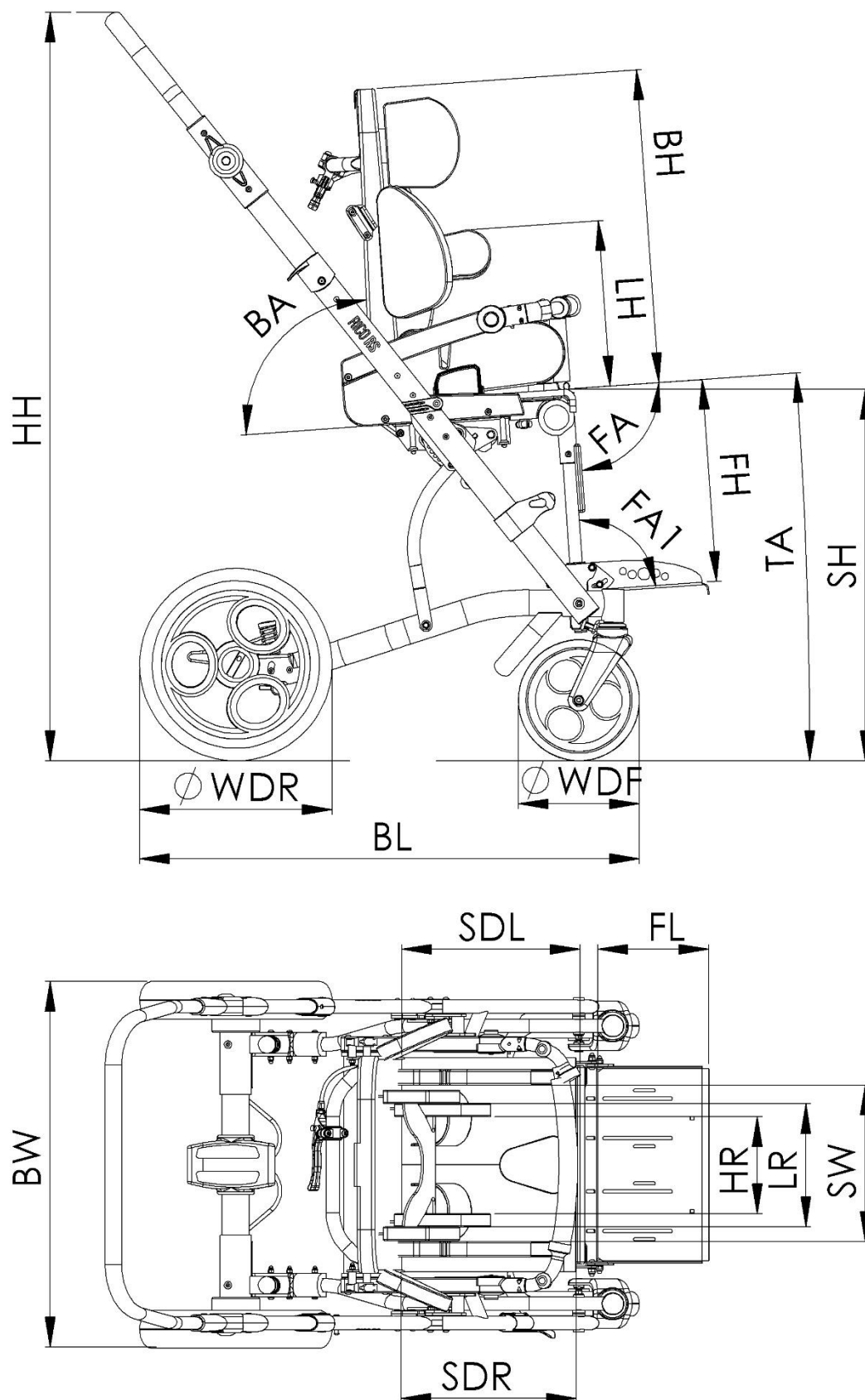


Fig. 1

No.	Dimension name	Symbol	Size	
			1	2
1	Seat height	SH	61 cm	61 cm
2	Back length	BH	43÷60 cm	48 ÷65 cm
3	Chest support height	LH	14 ÷ 29 cm	18 ÷ 36 cm
4	Chest support spacing	LR	16÷26 cm	16 ÷ 26 cm
5	Headrest spacing	HR	13÷22 cm	13 ÷ 22 cm
6	Backrest angle	BA	20°÷90°	20°÷ 90°
7	Depth of the seat on the left side*	SDL	17 ÷ 29 cm	27÷39 cm
8	Depth of the seat on the right side*	SDR	17 ÷ 29 cm	27÷39 cm
9	Pelvic support spacing (seat width)	SW	17÷ 27 cm	17÷ 32 cm
10	Footrest height	FH	18 ÷ 36 cm	18 ÷36 cm
11	Footrest length	FL	17 cm	17 cm
12	Footrest adjustment angle	FA	0°÷ 90°	0°÷90°
13	Footrest adjustment angle	FA1	-20° ÷ 20°	-20°÷20°
14	Tilting to the back	TA	-45°÷ 45°	-45°÷45°
15	Base length	BL	80 cm	80 cm
16	Base width	BW	58 cm	58 cm
17	Front wheel diameter	WDF	19 cm	19 cm
18	Rear wheel diameter	WDR	29 cm	29 cm
19	Height of the push handle	HH	75 ÷ 118 cm	75÷118 cm
20	Maximum user's weight		30 kg	30 kg
21	Maximum load-bearing of the stroller		33 kg	33kg
22	Weight of the stroller		20,3 kg	22,1 kg

* - The depth may be adjusted independently

9 Basic design of the Rico RS stroller

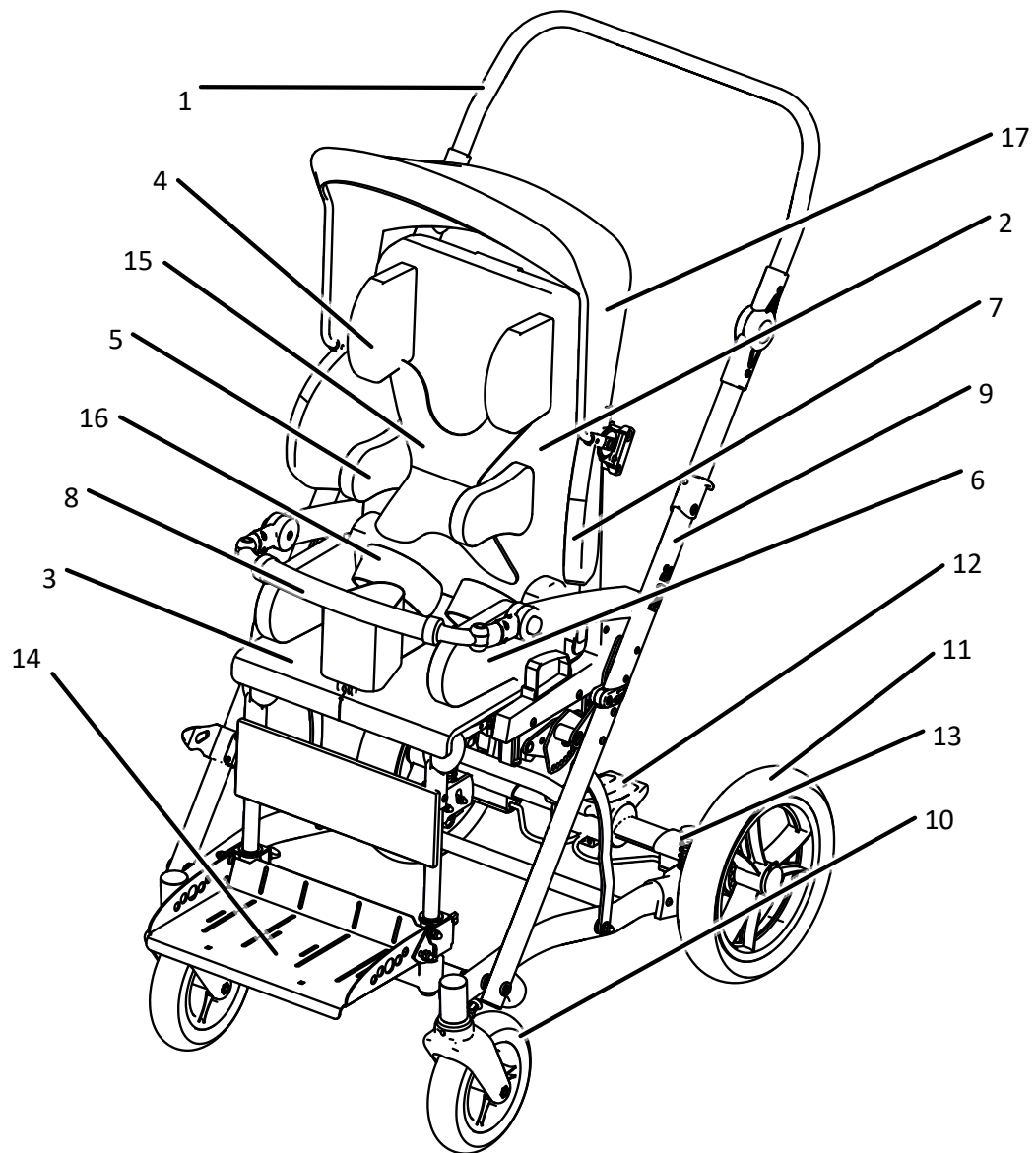


Fig. 2

1. Push handle
2. Backrest
3. Seat
4. Head rest (head stabiliser)
5. Chest support (chest stabilisers)
6. Hip support (pelvic stabilisers)
7. Side support
8. Roll bar
9. Frame of the stroller
10. Front wheels
11. Rear wheels
12. Parking brake
13. Rear shock absorbers
14. Footrest
15. Vest
16. Pelvis stabilising belts
17. Protective canopy

10 Assembly of the Rico RS stroller

Rico RS stroller is made of two subassemblies: the frame of the stroller and the seat. In order to prepare the stroller for the user place a seat on an unfolded frame. Place the handles of the seat on frame crossbars and press the seat to the frame, until you hear a characteristic click of the locking tabs.

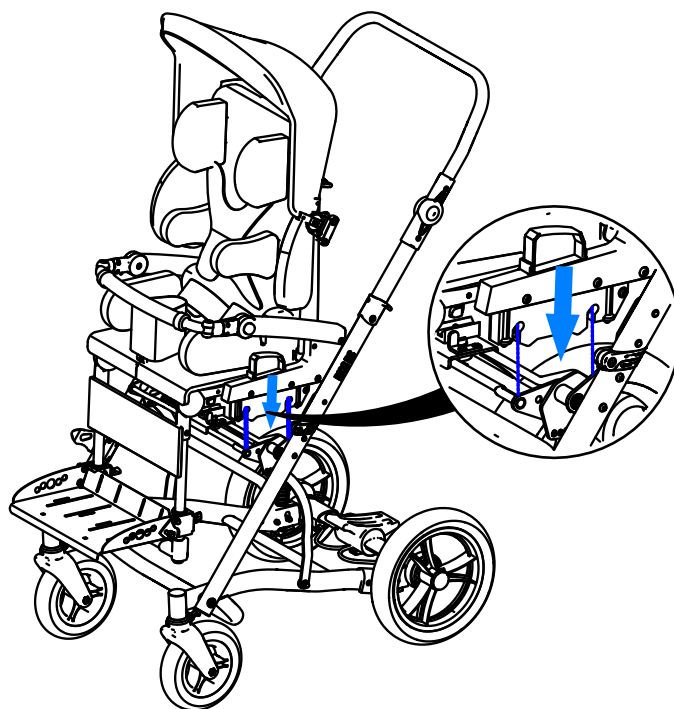


Fig. 3

The construction of the stroller enables mounting the seat both in a forward and a rearward directed position.

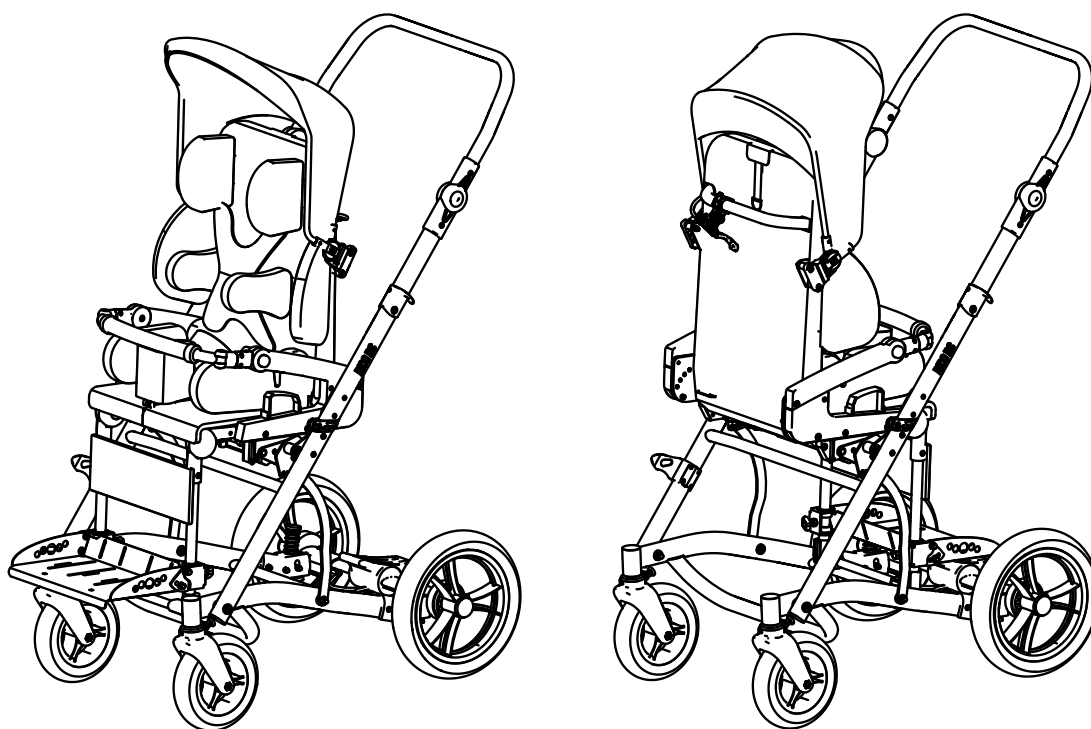


Fig. 4

In order to remove the seat from the frame, pull the handle of the seat lock upwards and then lift the seat and take it off the crossbars of the frame.

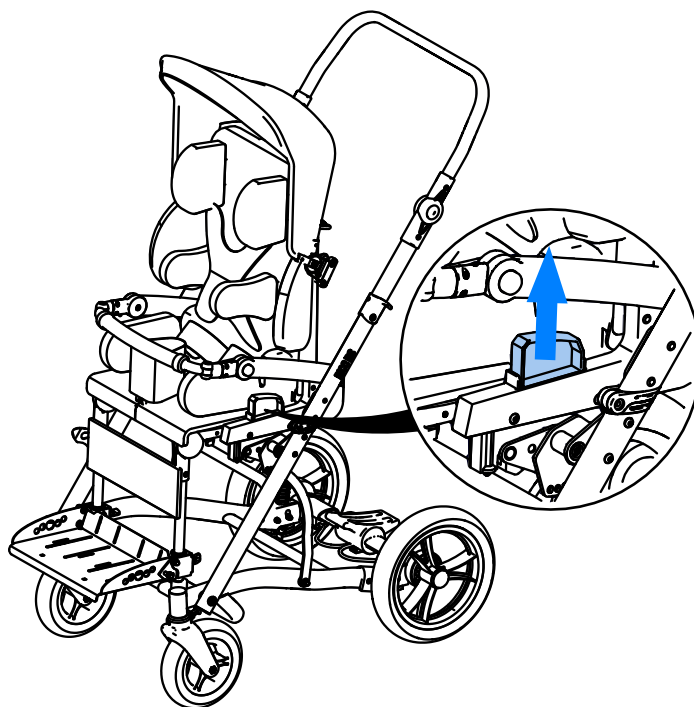


Fig. 5

11 Carrying the Rico RS stroller

Due to safety reasons, the stroller should be carried by its parts, separately by the seat and separately by the frame. The manner of carrying is shown in Fig. 6.



NOTE! It is forbidden to carry the stroller with the patient sitting in it.

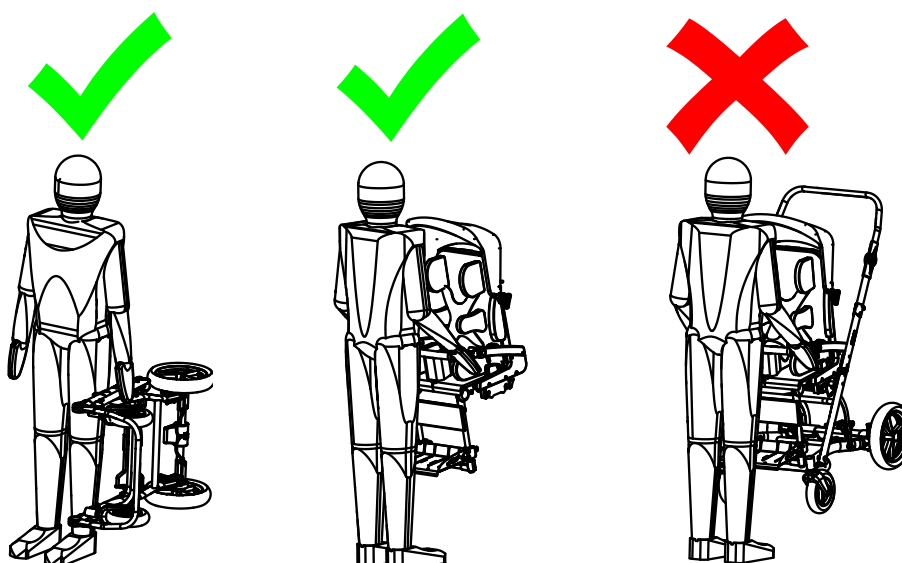


Fig. 6

12 Frame of the Rico RS stroller



NOTE! After each adjusting procedure it is crucial to make sure that all regulated elements are properly mounted and secured.

12.1 Mounting and removing rear wheels

Rear wheels are mounted by putting the wheel hub onto the axis, until the pin of the mechanism blocking the wheel on the axis is blocked. When the pin blocks, you can hear a “click” signal.

In order to remove the rear wheels, press the pin of the blockade, and then slide the wheel off the axis.

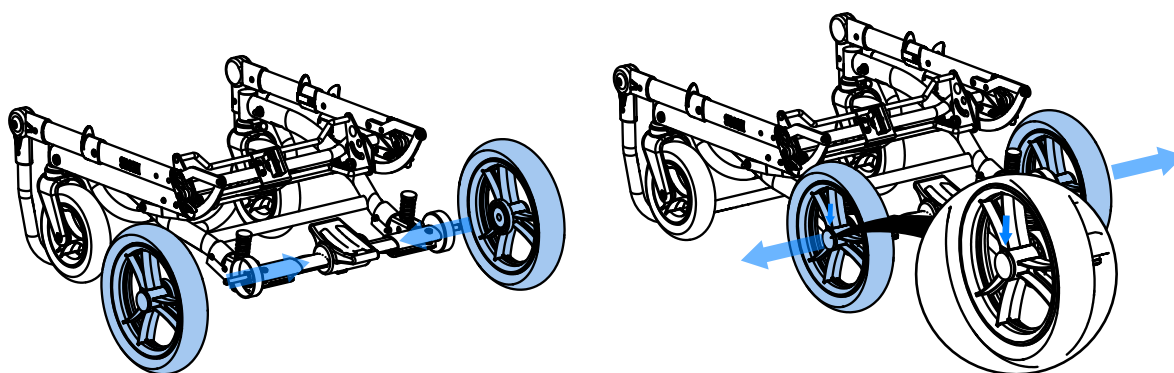


Fig. 7



NOTE! Before mounting the wheel, please remove any dirt both from the axis and from the wheel.



NOTE! After mounting the wheel, make sure that the wheels are properly secured.

12.2 Unfolding the frame

In order to unfold the frame place the stroller on the ground, pull the blockade (1) back, and then pull the handle (2) upwards, until you hear a characteristic click of the blockade.

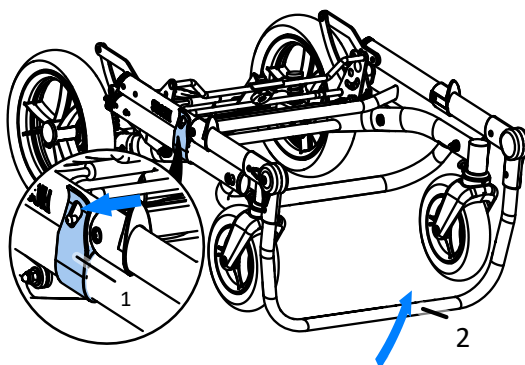


Fig. 8



NOTE! When unfolding the frame it is crucial to be particularly aware of the risk and pay particular attention to the fact that hands may be trapped by the moving components.

12.3 Folding the frame

Pull the handles (1) on both sides of the push handle of the stroller towards oneself, and then push the push handle (2) forward folding the frame, until the blockade (3) finally clicks Fig. 9

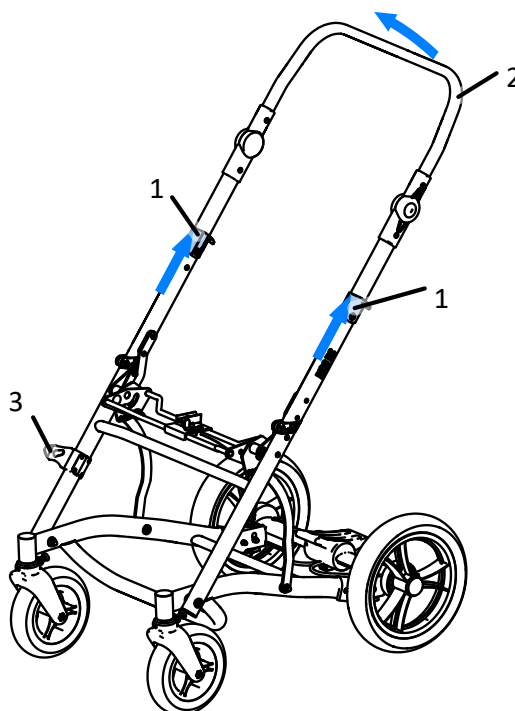


Fig. 9



NOTE! When folding the frame it is crucial to be particularly aware of the risk and pay particular attention to the fact that hands may be trapped by the moving components.

12.4 Front wheels

Front wheels can be blocked in the "straight-ahead" direction. In order to unblock the direction of the wheel, pull out the lock mandrel and rotate it by 90° Fig. 10. In order to once again block the wheels shift the lock mandrel in the retracted. by turning the mandrel until the mandrel is blocked.

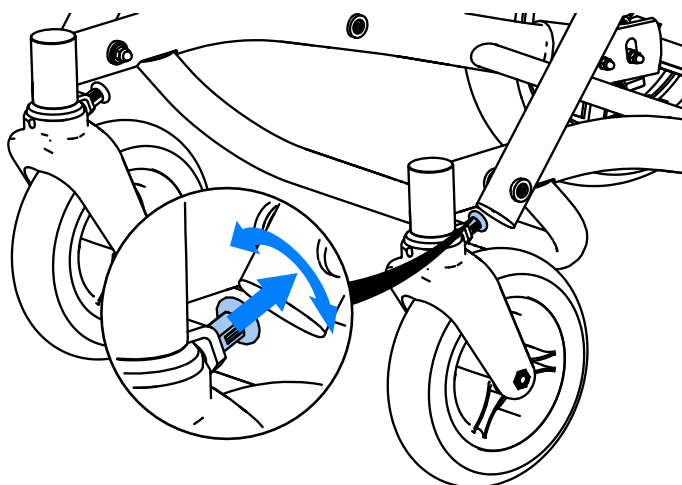


Fig. 10

12.5 Push handle

Simultaneously push the regulating buttons (1) on both sides of the stroller, and then set the push handle on the desired height. After setting the desired position of the push handle, move the push handle up and down in order to hear a characteristic click of the blockade Fig. 11

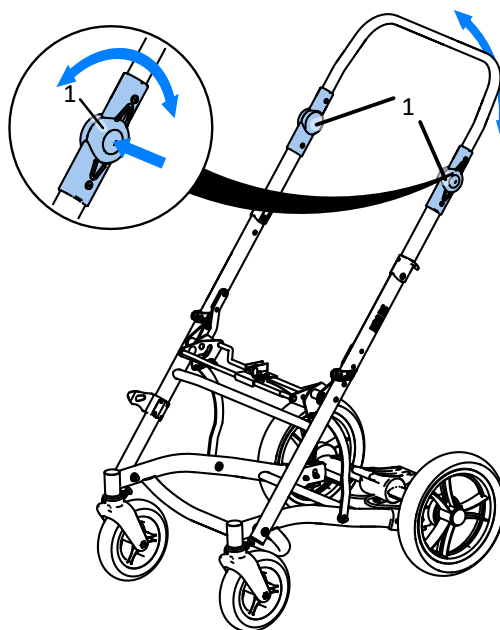


Fig. 11



NOTE! It is worth remembering that any additional object hanging on the push handle poses a significant influence on the stability of the stroller.

12.6 Adjusting the angle of the seat

Press handle number 2 to start angle seat adjustment. The handle is placed on the horizontal bar attached to the seat backrest. Holding the handle (2) adjust the angle of the seat. Adjusting the angle, REMEMBER to hold the handle and the crossbar instantly. When the angle is in good position release the handle. Finally, grab the horizontal crossbar (3) and move up and down to confirm that seat is blocked and safe to use. Never use seat when the angle seat adjustment is loose.

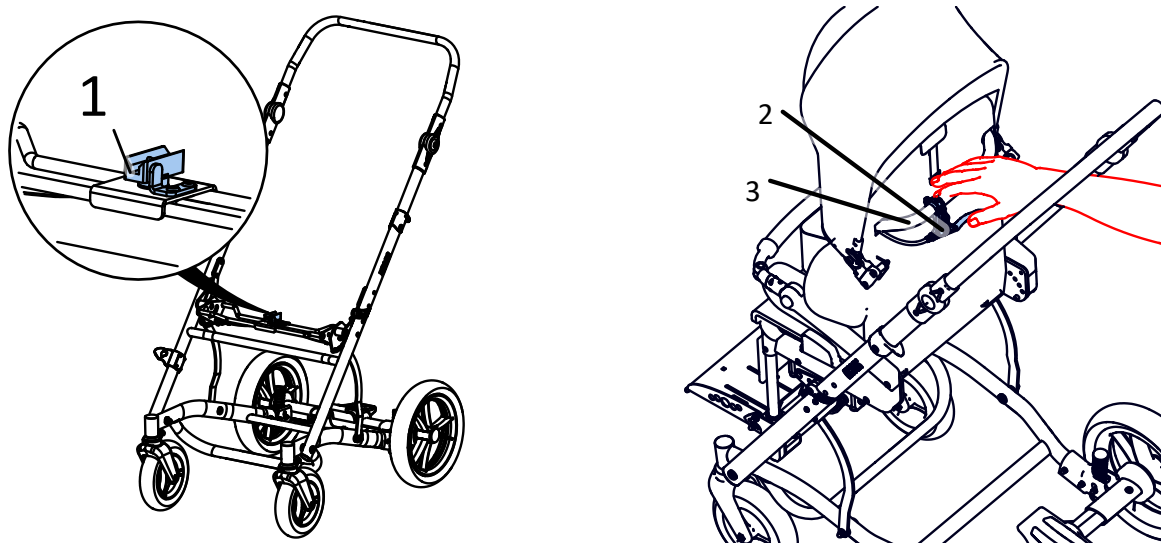
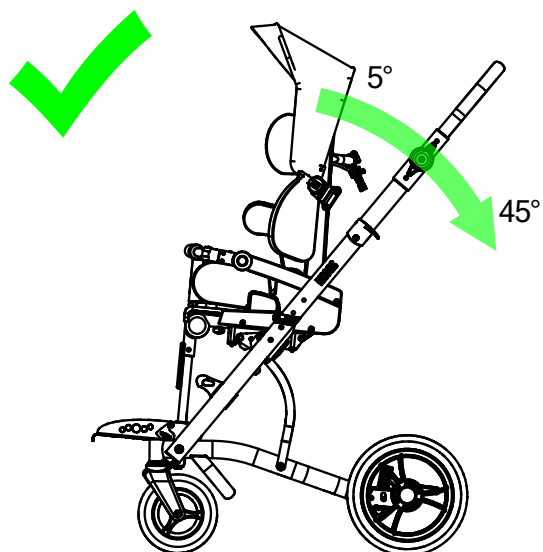
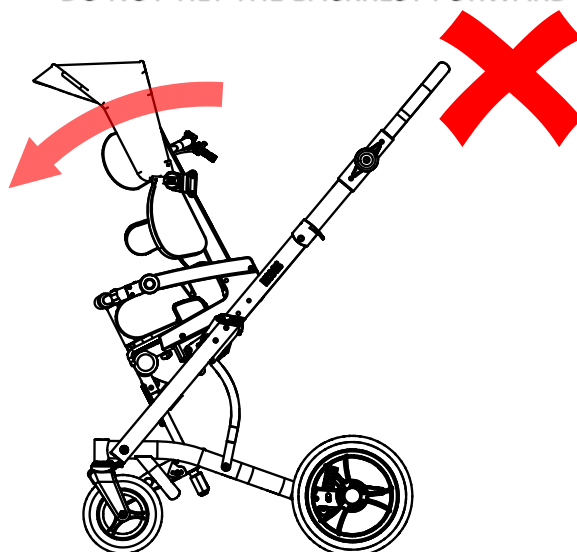


Fig. 12

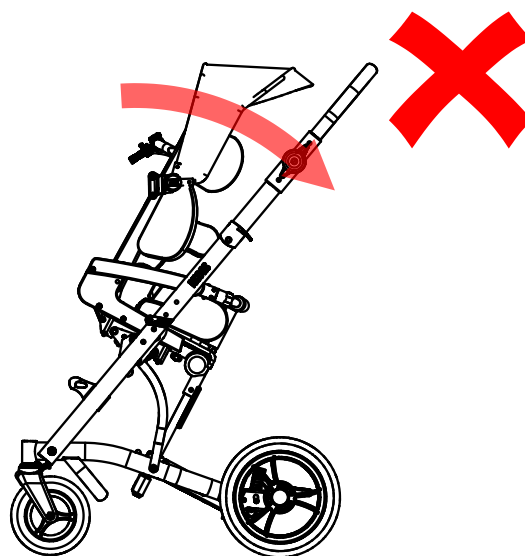
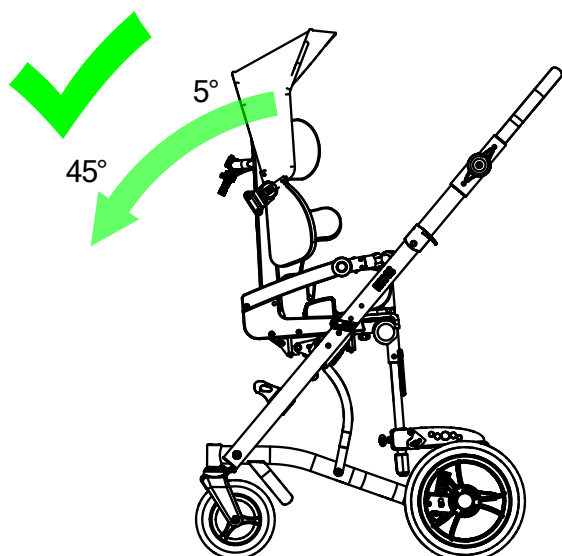
Angle seat adjustment is within 5° - 45° range.



DO NOT TILT THE BACKREST FORWARD



DO NOT TILT THE BACKREST FORWARD



Rys. 13



NOTE! Hold the handle and the bar (2 and 3 on the Fig. 12) when adjusting the angle of the seat.



NOTE! When adjusting the angle of the seat it is crucial to be particularly aware of the risk and pay particular attention to the fact that hands may be trapped by the moving components.



NOTE! Due to considerable adjusting possibilities of the stroller, when adjusting the angle of the seat and the backrest, it is possible to obtain a position when the head of the child is on the level lower than the pelvic line. It is forbidden to use this particular position, as this puts the child at risk of choking or aspiration.

12.7 Parking brake

Blockade of rear wheels is triggered with a lever on the posterior crossbar on the frame. Pressing this lever blocks the rear wheels, and pushing this lever upwards releases the brake Fig. 14

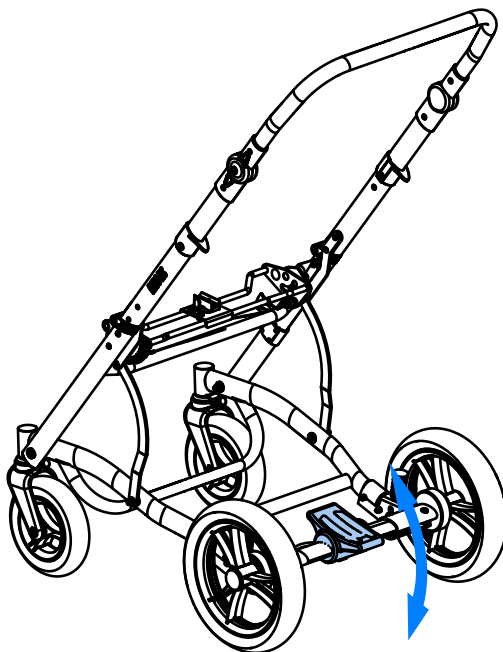


Fig. 14



NOTE! It is essential to control the condition of the brake as well as remove accumulated possible dirt and mud on regular basis.



NOTE! Stability of the stroller may be compromised in case of an unexpected push, tilt or resting on the stroller.

12.8 Shock absorber of the rear suspension

Shock absorbers of the rear suspension enable setting two levels of comfort as far as the suspension's flexibility is concerned.

Depending on his or her needs, the user may set the level of suspension stiffness by moving the lever (1) into the second position Fig. 15. This adjustment has to be performed both on the right, as well as on the left side.

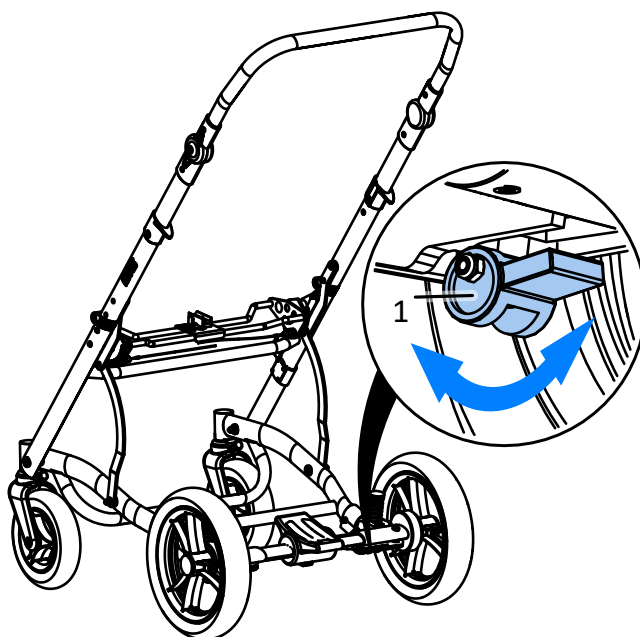


Fig. 15

13 The main seat of the stroller



NOTE! After each adjusting procedure it is crucial to make sure that all regulated elements are properly mounted and secured.

13.1 Adjusting the angle of the backrest

(In order to adjust the angle of the backrest keep the crossbar (1) with one hand and pull the release belt (2) with the other hand Fig. 16. After setting the desired angle of the backrest, release the tape (2). Then move the backrest up and down to confirm that backrest in stable position. Never use when the backrest is loose.

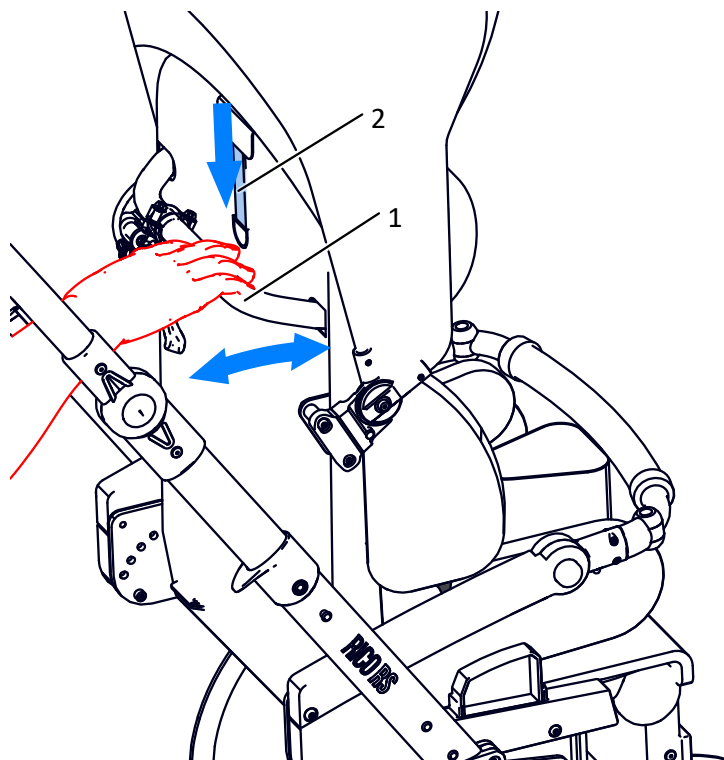


Fig. 16



NOTE! When adjusting the angle of the backrest it is crucial to be particularly aware of the risk and pay particular attention to the fact that hands may be trapped by the moving components.



NOTE! Due to considerable adjusting possibilities of the stroller, when regulating the angle of the backrest, it is possible to obtain a position when the head of the child is on the level lower than the pelvic line. It is forbidden to use this particular position, as this puts the child at risk of choking or aspiration.

13.2 Adjusting the height of the backrest

In order to adjust the height of the backrest Fig. 17 loosen the knobs (1) blocking the chest support, as well as the blocking screws (2). Set the desired height of the backrest and then secure it by retightening the screws (2). Set the chest supports in their proper position and retighten the screws (2) blocking the chest supports. The maximum extension of the backrest is marked by the sign MAX. During extending the backrest and reaching the maximum of the permitted limit, the MAX sign is visible. It is non-permissible to extend backrest above the MAX sign.

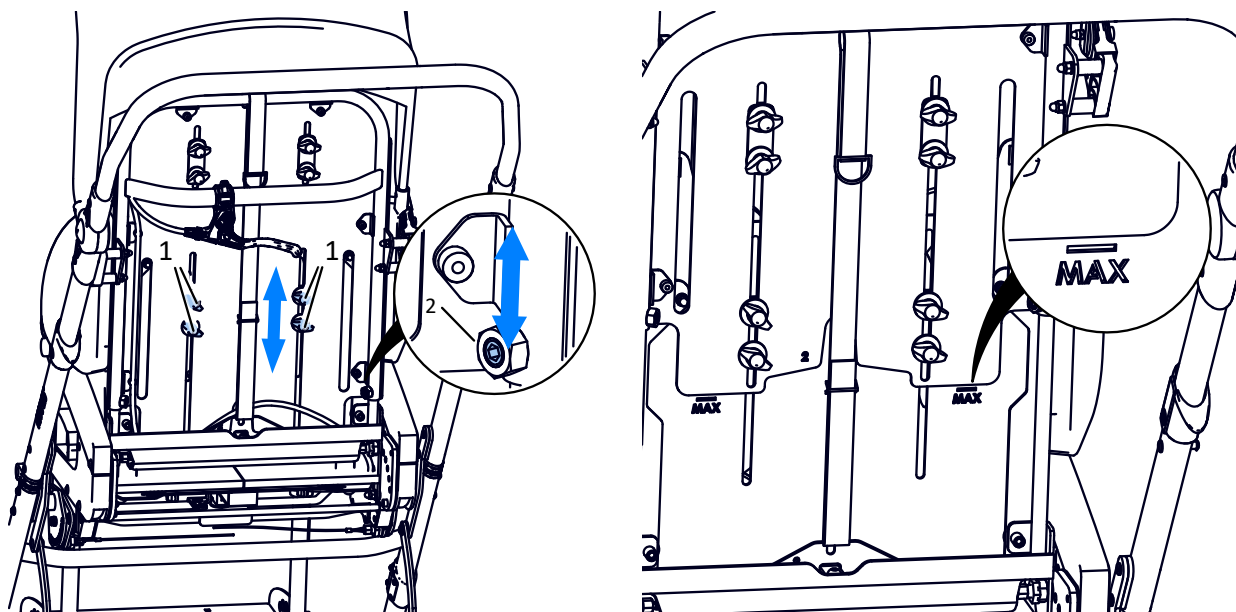


Fig. 17

13.3 Adjusting the height of the chest support

In order to adjust the height of the chest supports (2) loosen the knobs (1) Fig. 18 and then adjust the position of chest supports (2). After setting the desired position of the supports, retighten the knobs (1), which block the movement of the chest support. Position of the right and the left chest support is independent, and these chest supports may be adjusted individually.

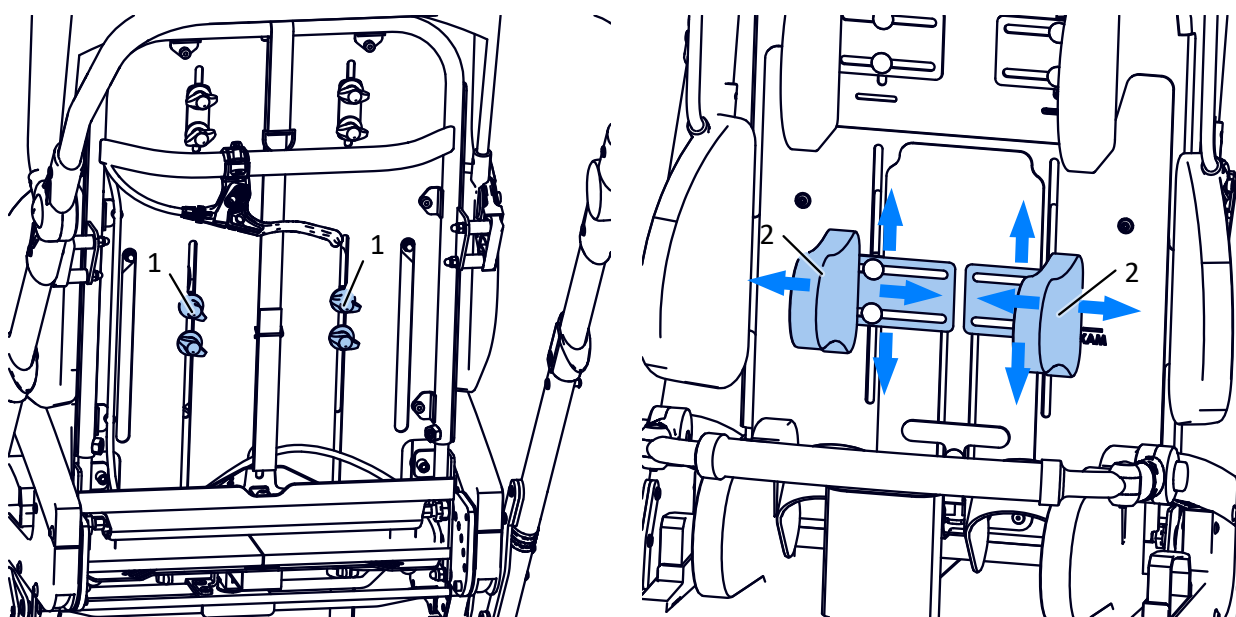


Fig. 18

13.4 Adjusting the head support

In order to adjust the head supports (2) loosen the knobs (1) Fig. 19 and then set the desired position of the head supports and retighten the knobs (1) in order to block the movement of the head supports. Position of the right and the left head support is independent, and these chest supports may be set individually.

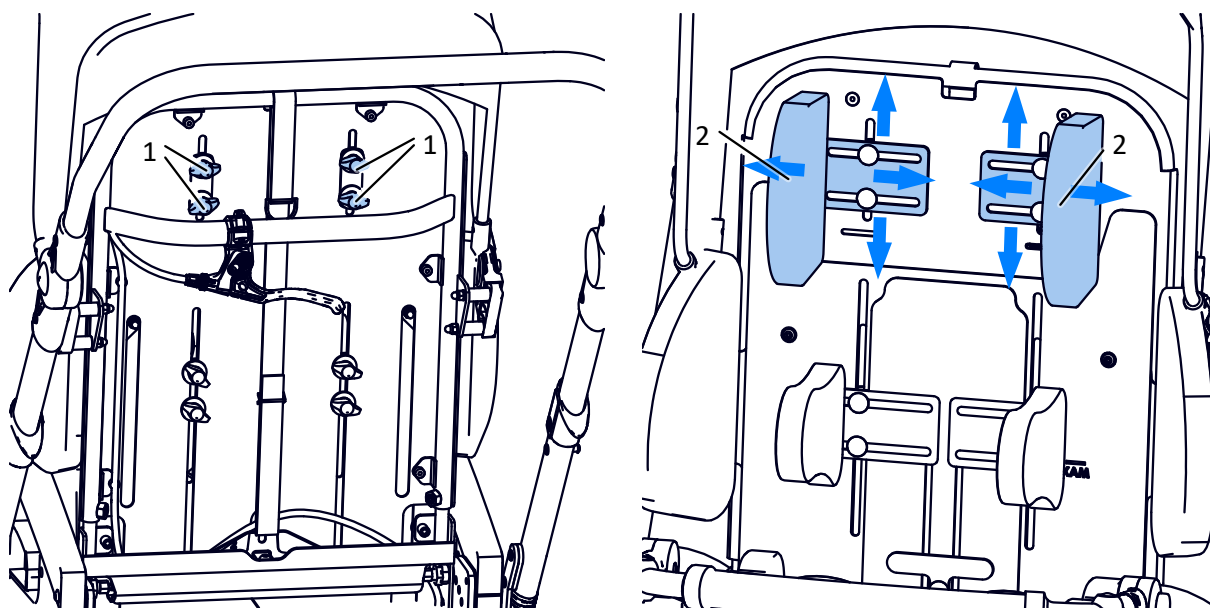


Fig. 19

13.5 Adjusting the pelvic support

In order to adjust the pelvic supports (1) loosen the knobs (2) under the seat Fig. 20, and then set the desired position of the pelvic supports (1) and retighten the knobs (2) in order to block the movement of the supports. Position of the right and the left pelvic support is independent, and these chest supports may be set individually.

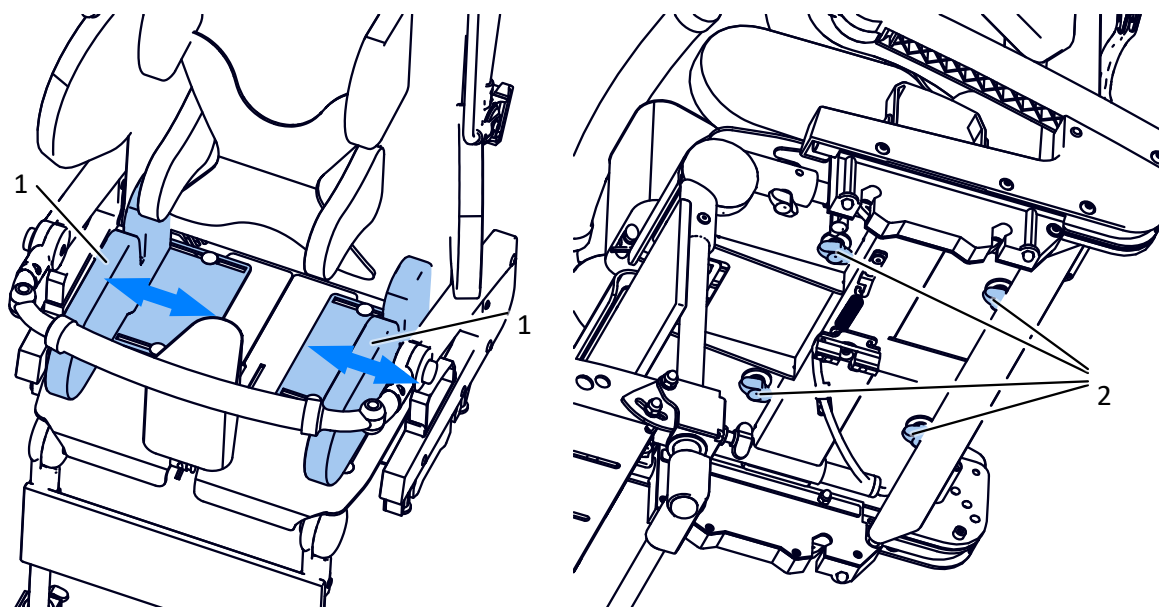


Fig. 20

13.6 Adjusting the depth of the seat

The seat allows to adjust its depth asymmetry with consideration of the length of the left/right thigh and hence meeting the individual requirements of each child. It is therefore possible to independently regulate the right (1) and the left (2) part of the seat platform.

In order to adjust the depth loosen the knobs (3) blocking the hip support as well as the knobs (4) blocking the setting of the depth of the footrest. In case of setting the asymmetry of the seat platform it is also necessary to loosen the knobs (5) blocking the guiding rails of the footrest in relation to the seat platform along with the knob (6) blocking the position of the wedge. After loosening appropriate knobs, adjust the depth of the seat by pulling or pushing the platforms to the desired depth. After adjusting the depth, retighten all knobs (6), (5), (4) and hence block the position of the footrest, and then retighten the knobs (3) setting the hip support in the desired position.

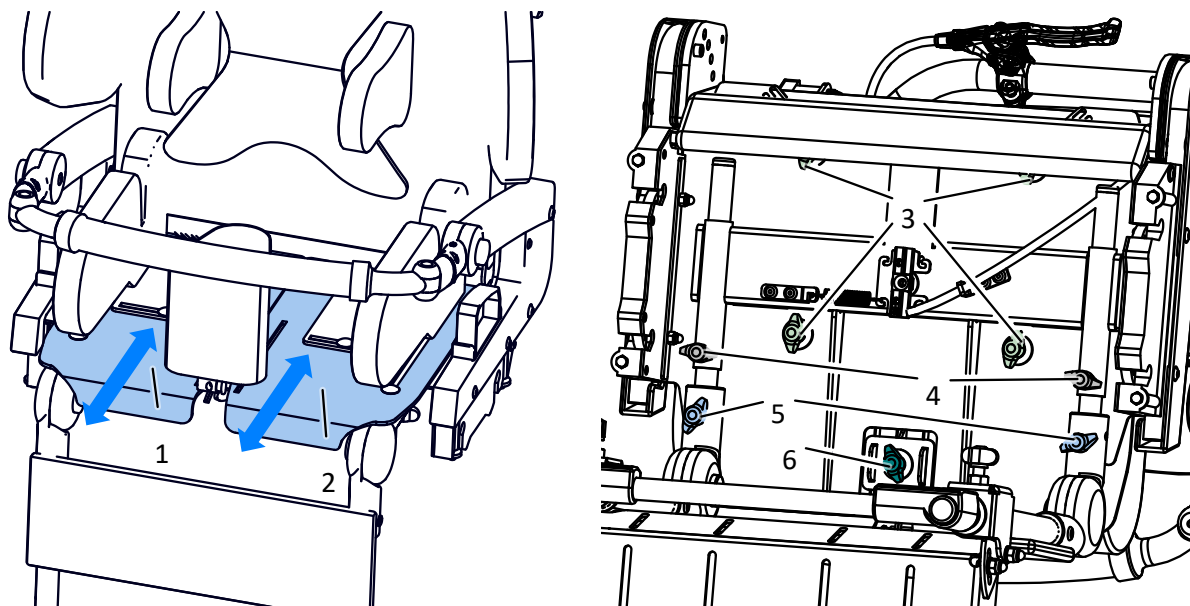


Fig. 21

13.7 Adjusting the angle of the footrest

The angle of inclination of the footrest under the seat is adjustable in relation to the seat. To adjust the angle, press the buttons on the adjuster (1) and adjust the footrest to the desired position. To secure the position of the footrest, release the buttons and slide the footrest until the locks click into place adjuster

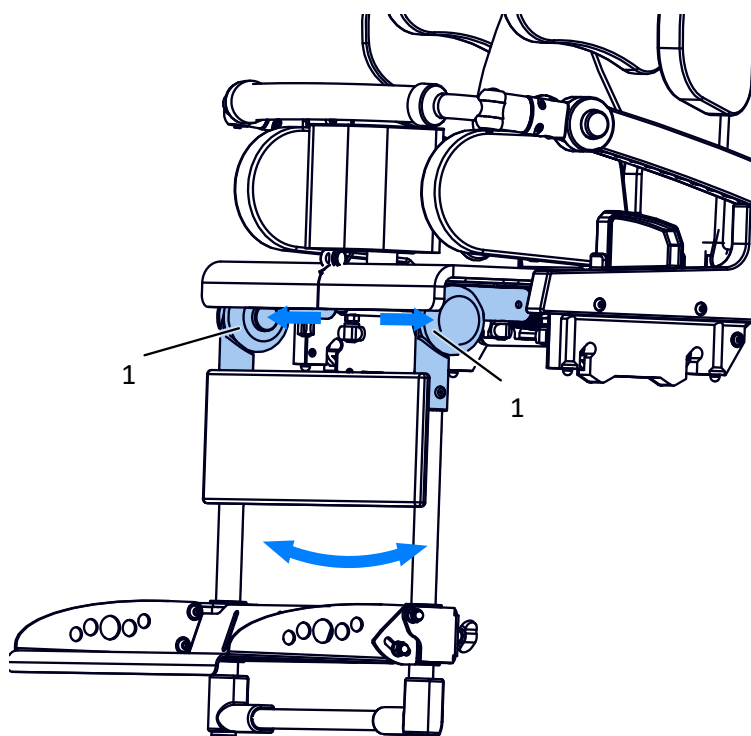


Fig. 22

13.8 Adjusting the depth of the footrest

The feet support of the seat may be adjusted regardless of the position of the seat platform. In order to set the desired depth loosen the knobs (1) and (2). Adjust the position of the footrest pushing it to the appropriate length. After setting the required position, retighten the knobs (1) and (2) and hence secure the footrest in its position.

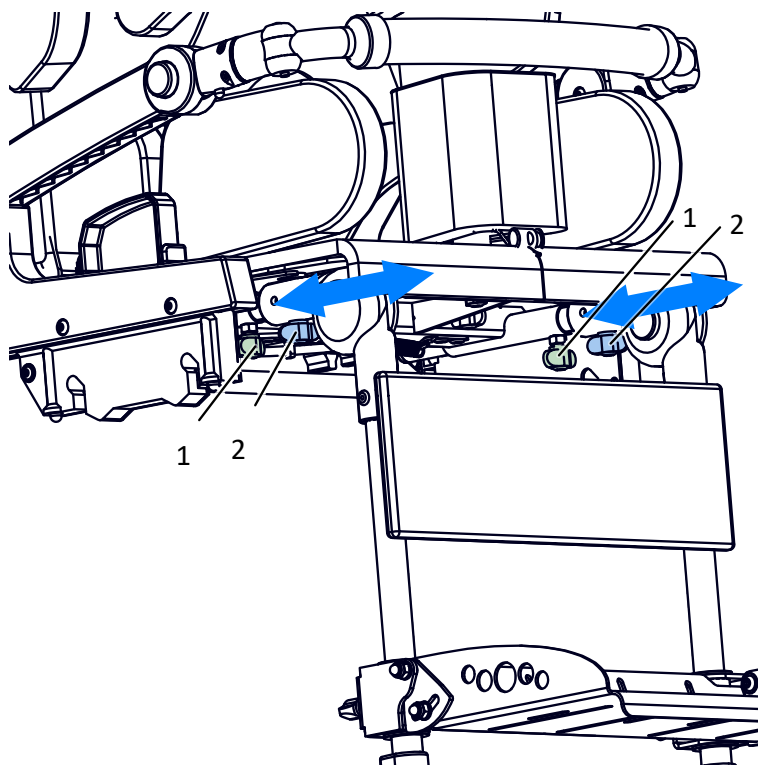


Fig. 23

13.9 Adjusting the height and the angle of the footrest

In order to adjust the height of the footrest Fig. 24 loosen the knobs (1), set the desired height and then retighten the knob (1). The adjustment of the angle of the platform is done by loosening the nuts (2) and setting the blockade (3) of the platform's angle to reach the proper position of the footrest. Retighten the nuts (2) to secure the position of the platform.

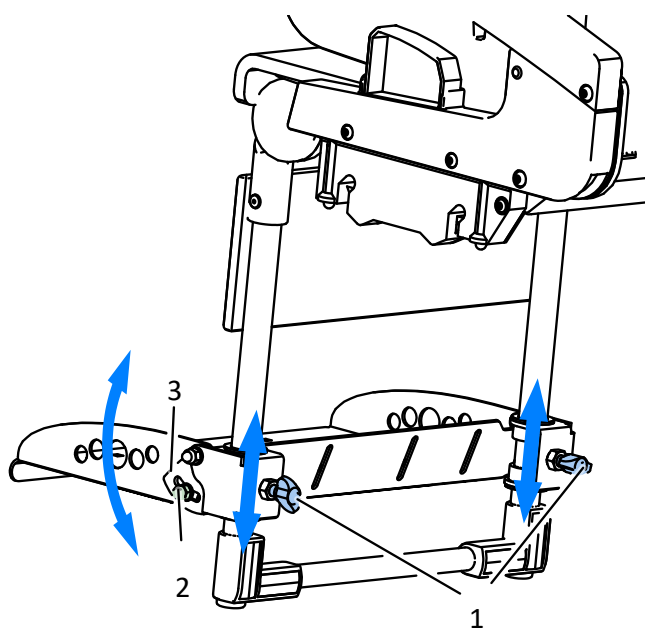


Fig. 24

13.10 Adjusting and disassembling the safety barrier

In order to adjust the position of the safety barrier (2) press the buttons (1) of the angle adjustor on both sides of the seat Fig. 25. Set the desired position of the safety barrier. To secure the safety barrier in its position release the buttons and move the barrier up and down, until you hear a characteristic click sound.

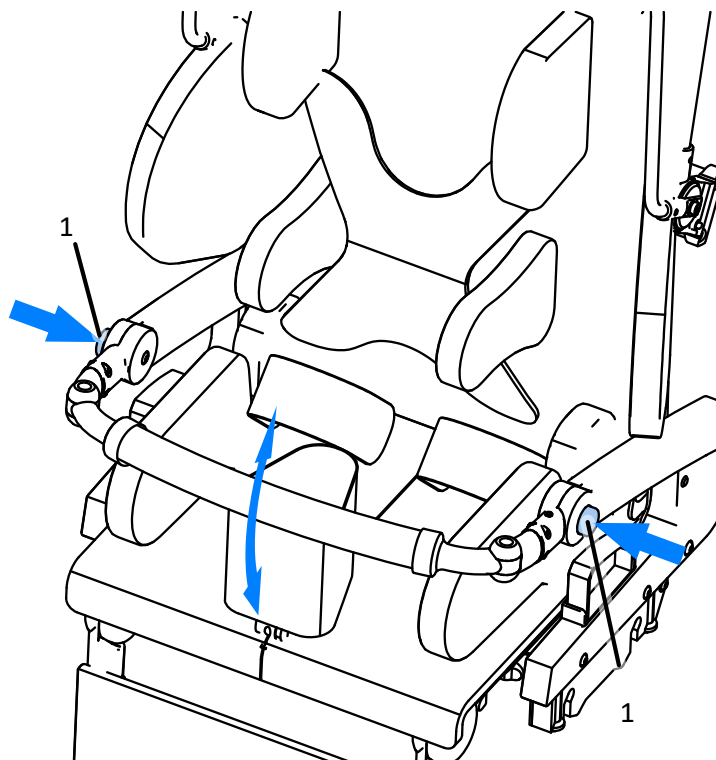


Fig. 25

It is possible to remove the safety barrier Fig. 26. Press the button (2) of the angle regulator and pull out the barrier from the adjustment slot.

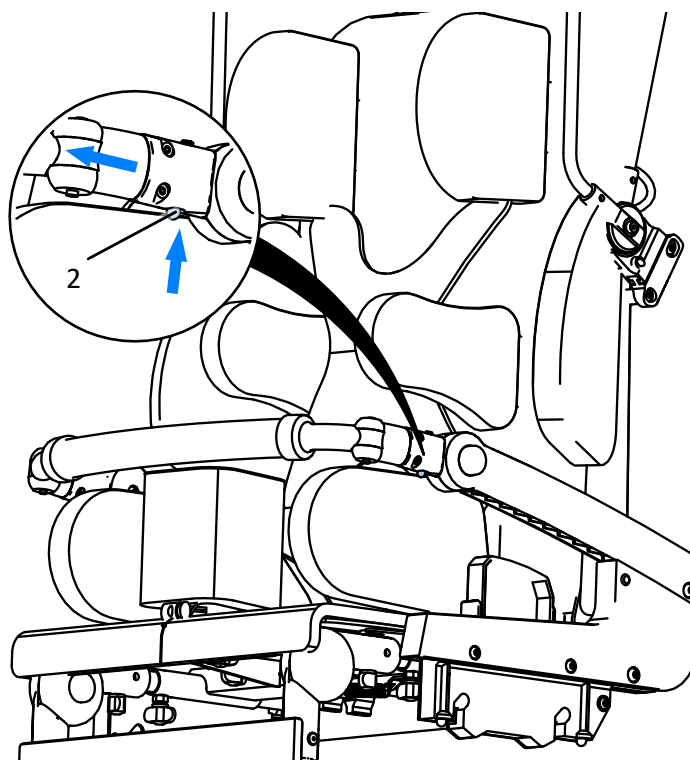


Fig. 26

13.11 Canopy

In order to mount the canopy, slide the canopy hooks (1) on the attachments (2) located on both sides of the backrest, until you hear a characteristic click of the lock. In order to remove the canopy, press the blockade (3) of the hook (1) of the canopy on both sides of the backrest, and then slide the canopy upwards.

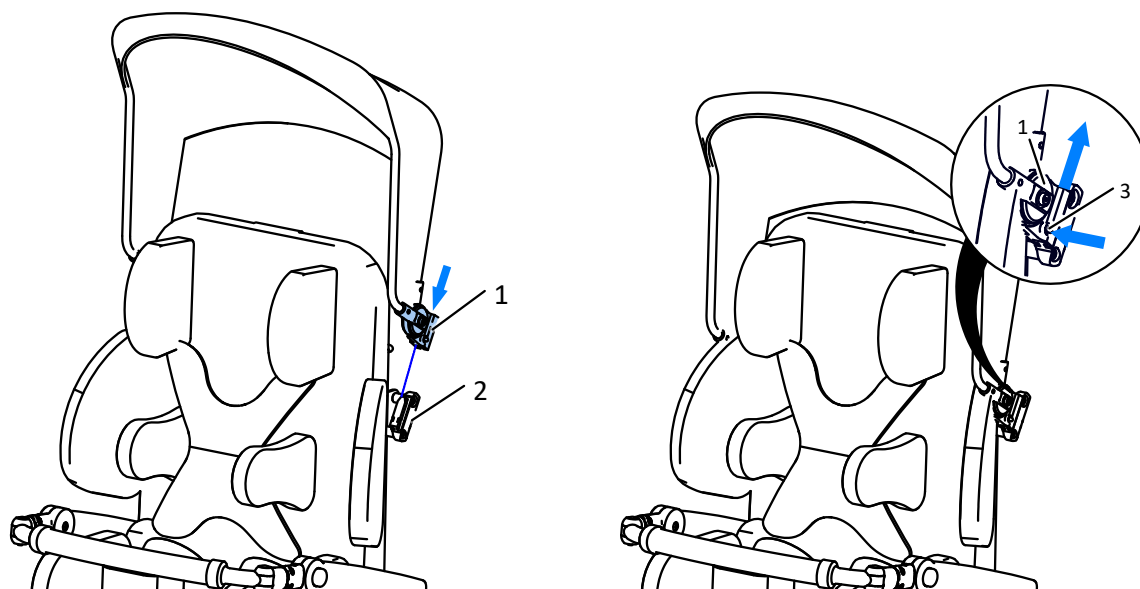


Fig. 27

13.12 Loins support

The seat enables to adjust the backrest. Proper adjusting can fit the shape of patient's back and its needs.

To arch the plates of lumbar support up (1), the screw has to be tightened. By loosening it (2) the arching of the same plates will be reduced.

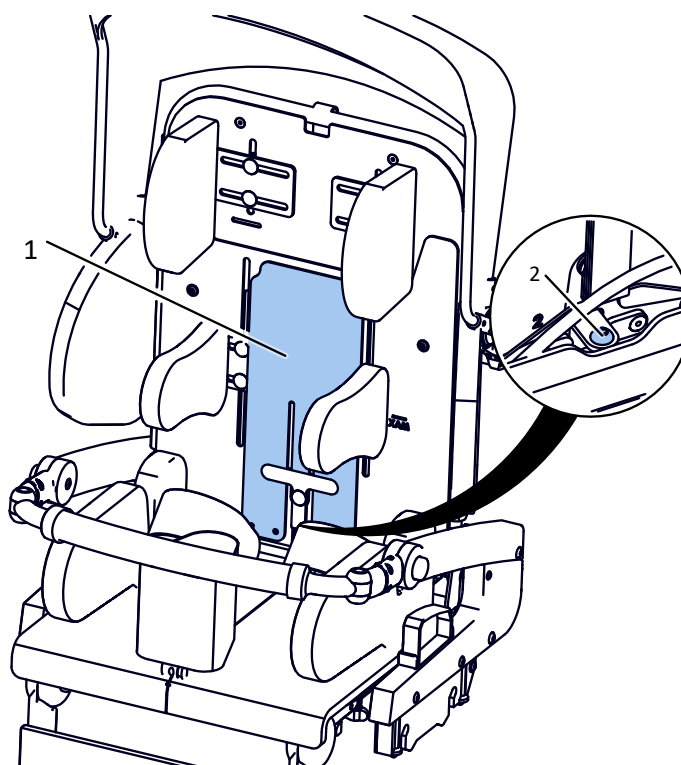
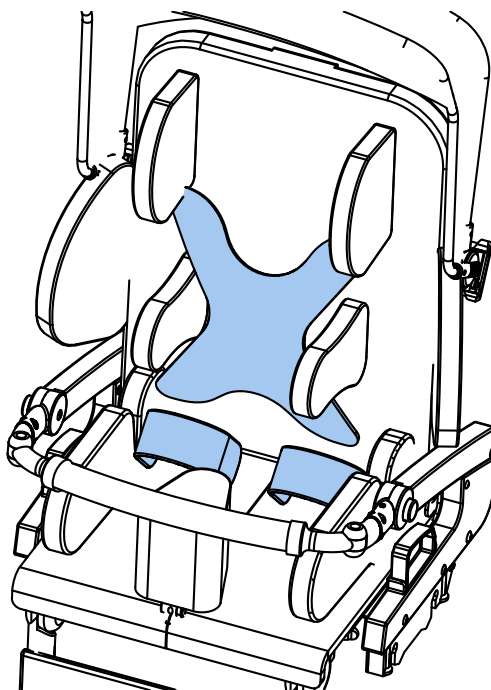


Fig. 28

13.13 Vest and abductive belts

The upper vest fastening belts are attached directly to the frame of the backrest. Lower belts are anticipated both for the vest and for the abductive belts and they are attached to the seat platform. The vest is connected with the belts by means of self-locking buckles. These buckles are locked by sliding in both parts of the buckle until you can hear a characteristic "click". In order to open the vest press the buckle in its middle part, to unlock the buckle latch. Both the vest and the abductive belts can be adjusted by means of adjusting the length of the fastening belts. Proper adjustment of the vest should ensure proper stabilisation of the child's body, however, it should not be a source of any discomfort.



Rys. 29

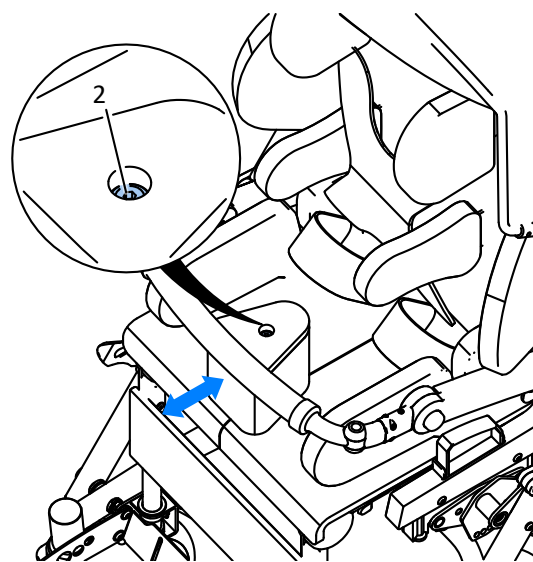
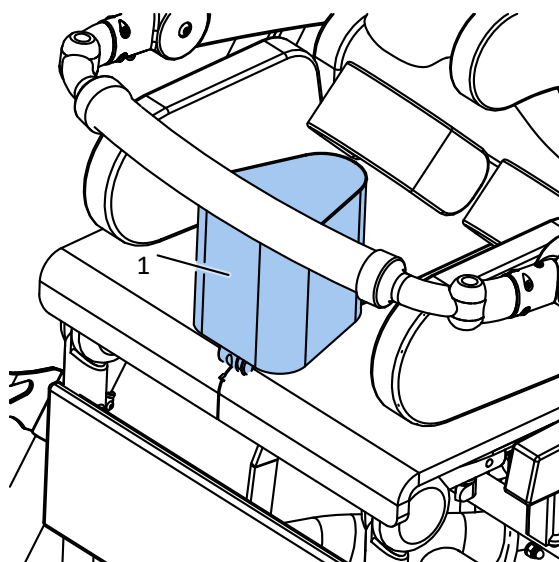


NOTE! It is crucial to make sure that the vest is properly secured with all four buckles. If these buckles are not secured, the child might fall out of the stroller.

14 Accessories

14.1 Abductor

Before adjustment of the abductor, always take the abductor's cover off (1). To adjust, loose the screw (2) and move the abductor in right location. Finally, screw the abductor (2) and get the cover on it.



Rys. 30

14.2 Rain cover

The rain cover should be placed by putting its flexible edges behind the backrest and the footrest.

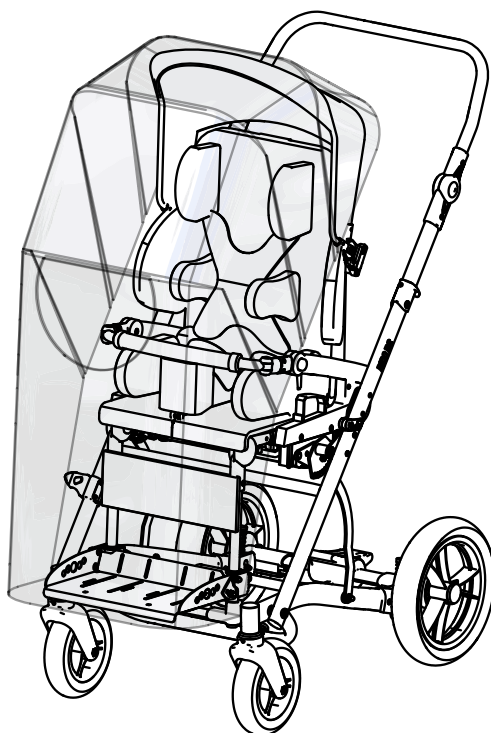


Fig. 31

14.3 Tray

To assembly the table tray (2), the adapters has to be mounted first (1), into place for safety barrier then the table should be shovel into the adapter's pipes. To block the table in order to prevent moving, tighten it with the knob (3) Fig. 32.

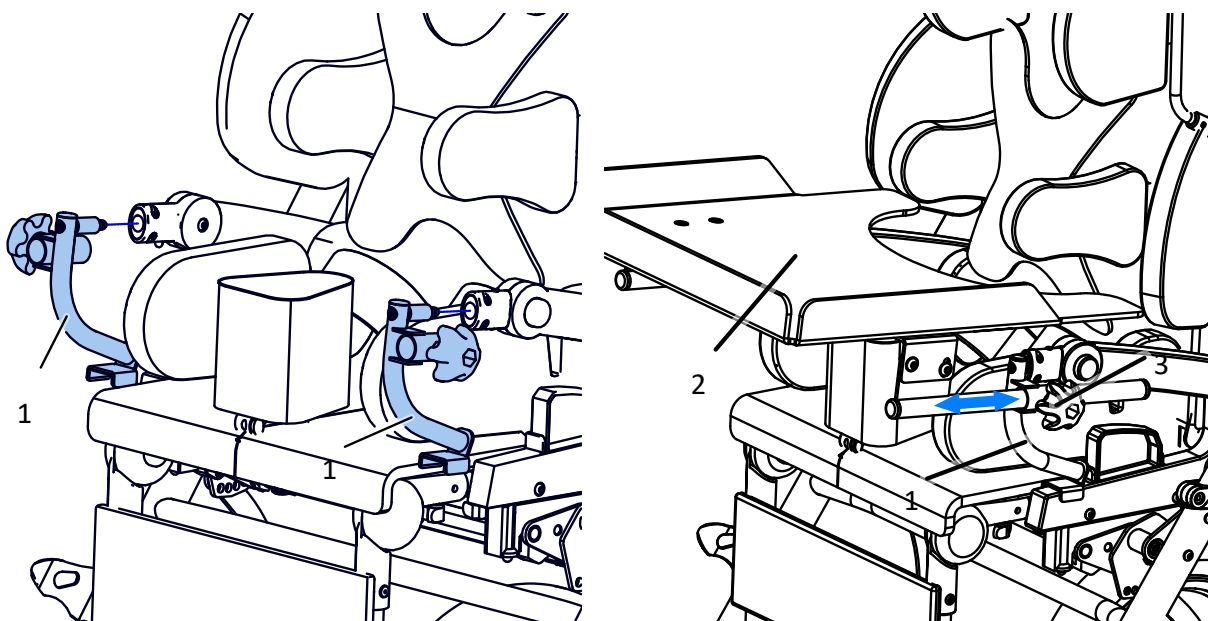


Fig. 32

The angle of inclination of the table top Fig. 33 is adjusted by loosening the two screws (1) located above the table adapters below the table top. After obtaining the desired tilt angle, tighten the screws. There are adjustment screws on both the left and right sides of the tray.

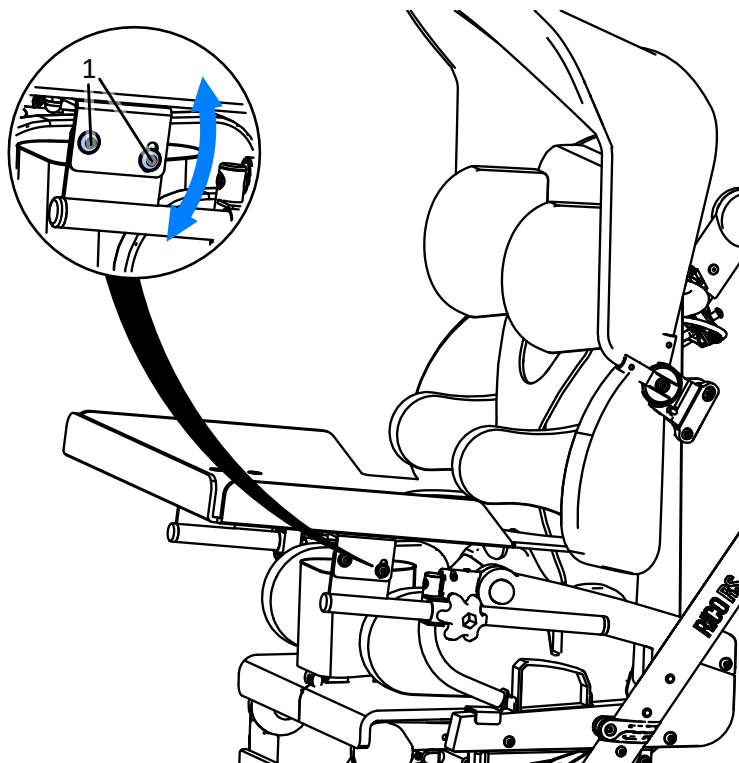


Fig. 33

14.4 Gloves

Additional gloves attached to the push handle of the stroller aim to increase the comfort of the guardian during walks.

14.5 Sleeping bag

The sleeping bag protects the legs of the patient against cold.



Fig. 34

14.6 Foam headrest

The foam headrest provides a more accurate support for the head of the patient. Due to its construction the headrest can be mounted between head supports. In case when mounting the headrest requires asymmetry, it is essential to remove the head support, as this will make it possible to set the headrest in any desired position.

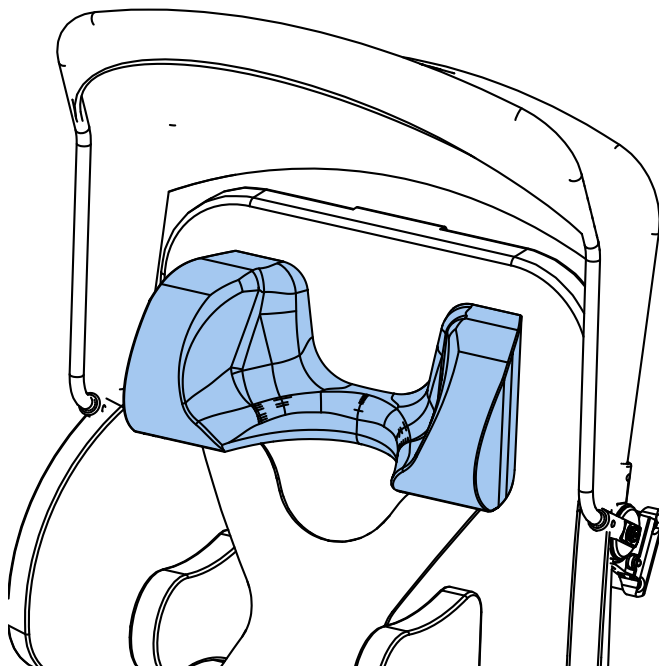


Fig. 35

14.7 Shopping bag

The shopping bag can be used for transporting hand luggage. It is placed on the frame of the stroller.

14.8 Respiratory shelf

The respiratory shelf (1) is assembled to the stroller's frame with the assembling straps (2). Platform has been equipped with straps (3) enabling the mounting of the device which is being transported.

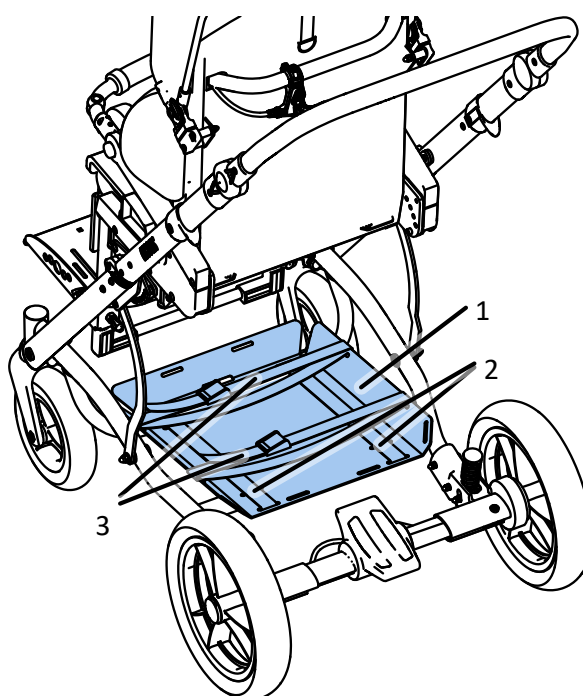


Fig. 36

14.9 Overlay filling for the footrest

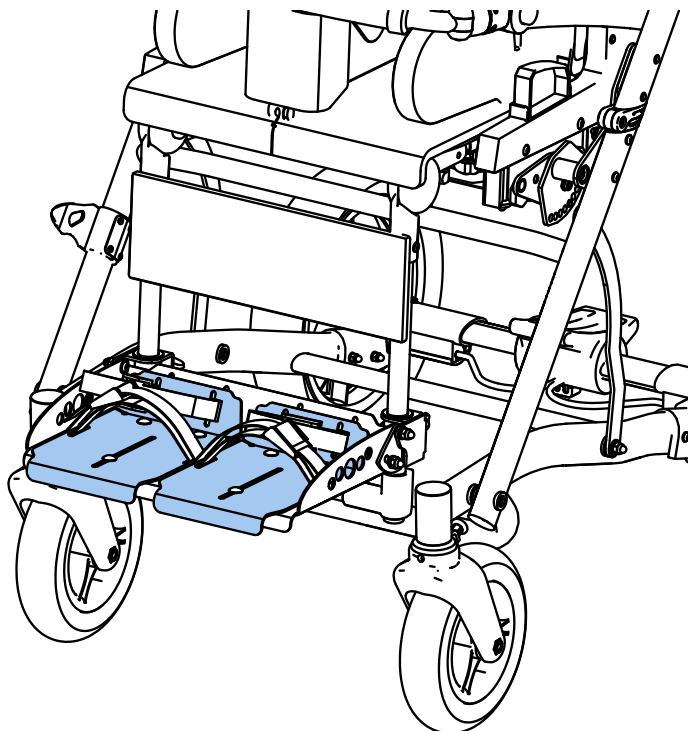


Fig. 37

The overlay filling for the footrest enabling asymmetrical adjustment of the feet support.
The adjustment of the overlay placement: Fig. 38.

1. Loosen the knobs (6) by turning them left.
2. Outthrust the overlay's platform (1) and adjust it to the feet's placement
3. Block the overlay's platform movement by tightening the knobs (2) by turning them right.

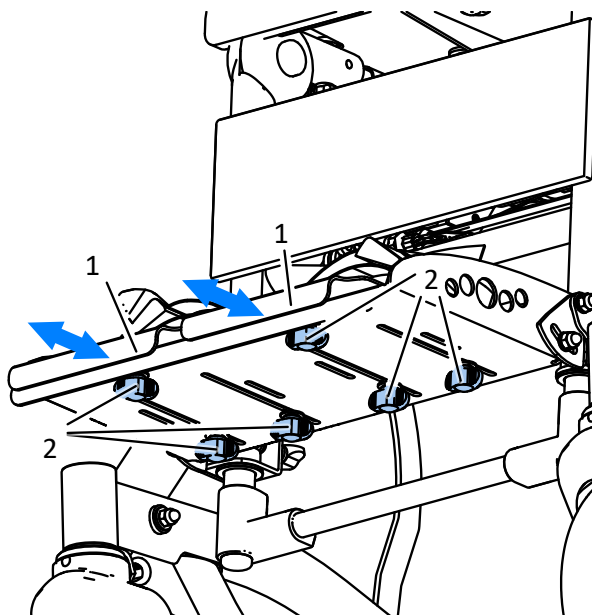


Fig. 38

14.10 RS chassis frame and set of the adapters

To use the stroller's seat home, the RS frame and set of the adapters is needed. The frame for such solution has its own user's manual.

15 Cleaning and maintenance

The Rico RS specialist paediatric stroller is a mechanical device with its load-bearing structure made of aluminium and powder coated steel. Foam and sponge inserts are attached to the metal construction of the device. Foams are covered with covers made of textiles. These textile covers do not cause skin irritations. The Rico RS specialist paediatric stroller, just like any other medical device, should be kept clean and used according to the recommendations of the manufacturer.

- Powder coated surfaces and elements made of plastic should be cleansed with a damp cloth. It is possible to use gentle washing agents. Vacuum mechanically with a vacuum cleaner or with a soft brush.
- It is possible to clean the foam-sponge inserts with a damp cloth and a gentle chemical agent. After cleaning it is crucial to let the insert dry completely at room temperature.
- Take proper care of the frame on regular basis, remove the dirt and mud from the moving parts of the device.
- Do not use aggressive agents for cleaning the stroller.
- Do not machine wash the upholstery of the seat.
- Avoid prolonged exposure to sun, and always check the temperature of the seat before putting the child in the stroller.



NOTE! Before using the stroller make sure that the upholstery is completely dry.



NOTE! The stroller should undergo maintenance procedures at least once a year (every 12 months). The maintenance procedure should be performed by a qualified serviceman. The maintenance procedure has to include a safety overview of the stroller - verify the condition of connections that are moving during use, lock and regulating mechanisms. Periodic maintenance overview ensures long-lasting and seamless exploitation of the device.

16 Nameplate

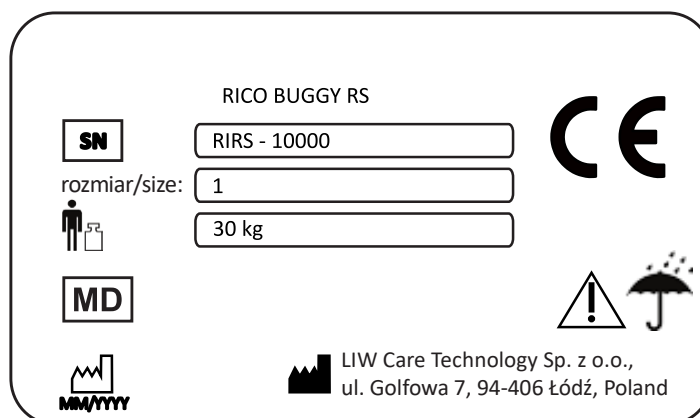


Fig. 39

17 Warranty/ service

In case when any defects or damages should occur, cease to use the device immediately and contact the seller or the manufacturer. Secure the damaged device in order to prevent further extension of the damage. Do not undertake any attempts to individually repair the device. do not replace any original parts with spare parts developed individually or obtained from any source other than the one recommended by the manufacturer.

- When the user abandons the future use of the device, then he is obliged to utilise the device according to the applicable environmental regulations.
- The manufacturer determines the product life to be 5 years.
- The post -warranty service of the device is performed by the manufacturer.

Contact details of the service department:
LIW Care Technology Sp. z o.o., ul. Golfowa 7, 94-406 Łódź.
www.liwcare.pl
email: reklamacje@liwcare.pl

- Current address details can be obtained on the following website: www.liwcare.pl.
- Warranty conditions have been determined in the warranty card, which constitutes an integral part of this user manual. The warranty card can be found on the last page of this document.
- The warranty conditions and the warranty card is valid on the territory of Poland.

Warranty Card

Applicable only within the territory of the Republic of Poland. For another country, contact your local distributor.

Terms of the warranty:

- LIW Care Technology Sp. z o.o. (ul. Golfowa 7, 94-406 Łódź), the manufacturer of rehabilitation equipment, guarantees that the device purchased by a consumer or other user is technically efficient, free from defects in design, assembly, materials, etc. and that the device will remain free from these defects during the warranty period. The warranty does not cover ensuring the usefulness of the product for the buyer's needs.
- LIW Care Technology Sp. z o.o. provides a two-year warranty on its products from the date the product is released to the consumer.
- This warranty card issued by the seller to the purchaser together with the proof of purchase (invoice or receipt) stands as the only evidence of warranty. Transfer of rights under the warranty requires the transfer of ownership of the warranty card and proof of purchase.
- If a defect or damage to the device is discovered during the warranty period, it will be removed free of charge by repairing the device or replacing it. If a part of the product needs to be replaced, the damaged part becomes the property of LIW Care Technology Sp. z o.o. and is not refundable to the user of the warranty.
- The warranty user is obliged to report any physical defects in the goods discovered during the warranty period, using the Complaint Form. The file with the complaint form is available at www.liwcare.pl website in the "Products" section, and its physical copy is an appendix to the instructions provided to the Purchaser together with the Equipment. The form can also be obtained from any of our Regional Sales Specialists who can be contacted through our website at www.liwcare.pl/kontakt. In case of problems obtaining the Complaint Form, please contact us at 0-42 212-35-18.
- The warranty user is obliged to fill in the complaint form and send it to the Store where he purchased the equipment or directly to the Manufacturer at the e-mail address reklamacje@liwcare.pl.
- On the basis of the complaint form received by e-mail, the Seller decides on the method of repair. The Seller may:
 - Order the repair of the equipment on site with the Warranty User - in such an event, the date of the repair of the device is agreed with the notifying party via e-mail or telephone.
 - Order the transport of the device to the Manufacturer in order to perform its repair - in such event, the Warranty User shall be obliged to deliver the equipment to the medical store where it was purchased or to the seat of the Manufacturer, together with a proof of purchase and a completed complaint form. The Goods subject to complaint are sent to the Seller after arranging the date of its collection by the courier. Delivery costs are incurred by the Manufacture.
- The warranty does not cover the following:
 - worn-out elements and parts that have been worn or damaged due to improper use (including, but not limited to as a result of use not complying with the issued user manual or in inappropriate conditions) or inappropriate storage of the product,
 - damage caused by alterations, adjustments, adaptations and design changes made by the user of the product or third parties,
 - damage caused by improper cleaning or maintenance by the user of the product or third parties,
 - damage caused by normal wear and tear or normal ageing of the product,
 - damage caused by negligence on the part of the user of the product (including, but not limited to cleaning and maintenance of the product),
 - damage caused by external factors (mechanical damage, contaminations, including flooding).
- The warranty and the terms listed therein are only applicable within the territory of the Republic of Poland. For another country, contact your local distributor.**
- The warranty shall not cover adjustment and fitting performed within the warranty period, as these do not constitute any defects of the product.
- The warranty is conditional on delivery of the product to the medical store where the device was purchased or to the Manufacturer in a manner that prevents its damage.
- If possible, the warranty repair or warranty replacement shall be performed within 30 days of delivery of the device to the Manufacturer.
- After the warranty repair, the equipment shall be delivered at the expense of the Manufacturer to the address provided by the user of the warranty or to the medical store where it was purchased. If the repaired product is not collected by the warranty user, he shall be obliged to bear all related costs incurred by LIW Care Technology Sp. z o.o., including the costs of storage and transport of the product.
- The warranty granted by LIW Care Technology Sp. z o.o. for the product does not affect the rights of the buyer arising from the warranty for defects in the sold item.

NOTE!

PLEASE KEEP THE WARRANTY CARD IN A SAFE PLACE.

LIW Care Technology Sp. z o.o. requires this document to be submitted before accepting a warranty repair.

Name of the device/model:

Serial number:

Date of sale:

Stamp and signature of the seller:

No.	Date of repair notification	Description of operations	Date of repair completion	Stamp and signature of the person performing the repair
1				
2				
3				
4				